# **Public Document Pack**

### **Mid Devon District Council**

# **Environment Policy Development Group**

Tuesday, 14 July 2020 at 5.30 pm Virtual Meeting

Next ordinary meeting Tuesday, 8 September 2020 at 5.30 pm

**Important** - this meeting will be conducted and recorded by Zoom only. Please do not attend Phoenix House. The attached Protocol for Remote Meetings explains how this will work.

To join this meeting, please click the following link:

https://zoom.us/j/98392030428?pwd=M2ZaWEJWS3kraktrZmhkWktNL0R4Zz09

Meeting ID: 983 9203 0428

Password: 730421

One tap mobile

08000315717,,98392030428#,,1#,730421# United Kingdom Toll-free 08002605801,,98392030428#,,1#,730421# United Kingdom Toll-free

Dial by your location

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Meeting ID: 983 9203 0428

Password: 730421

Those attending are advised that this meeting will be recorded

# Membership

Cllr B G J Warren

Cllr E J Berry

Cllr W Burke

Cllr D R Coren

Cllr B Holdman

Cllr Miss J Norton

Cllr R F Radford

Cllr R L Stanley

Cllr J Wright

### AGENDA

Members are reminded of the need to make declarations of interest prior to any discussion which may take place

# 1 Election of Chairman (Chairman of the Council in the Chair)

To elect a Chairman for the municipal year 2020-2021.

### 2 Election of Vice Chairman

To elect a Vice Chairman for the municipal year 2020-2021.

# 3 Virtual Meeting Protocol (Pages 5 - 10)

Group to note the virtual meeting protocol

### 4 Apologies and substitute Members

To receive any apologies for absence and notices of appointment of substitute Members (if any).

# 5 Declarations of Interest under the Code of Conduct

Councillors are reminded of the requirement to declare any interest, including the type of interest, and reason for that interest, either at this stage of the meeting or as soon as they become aware of that interest.

### 6 Public Question Time

To receive any questions relating to items on the Agenda from members of the public and replies thereto.

Note: A maximum of 30 minutes is allowed for this item.

### 7 Minutes of the Previous Meeting (Pages 11 - 18)

Members to consider whether to approve the minutes of the last meeting held on 10<sup>th</sup> March 2020 of the Group as a correct record.

### 8 Chairman's Announcements

To receive any announcements that the Chairman may wish to make.

### 9 Revenue and Outturn Report (Pages 19 - 56)

To consider a report of the Deputy Chief Executive (S151) presenting the Revenue and Capital Outturn report, previously considered by Cabinet on 9th July 2020

### 10 Contracted Out Enforcement Duties

To receive a verbal report from the Group Manager for Street Scene and Open Spaces on the options to engage an external contractor for additional littering and dog fouling enforcement duties in the district.

### 11 Climate Change update (Pages 57 - 58)

To receive a verbal update from the Group Manager of Property Services and Commercial Assets on the status of the Climate Change strategy and to note the draft Climate Change Handbook

# 12 **Performance and Risk** (Pages 59 - 68)

To provide Members with an update on performance against the corporate plan and local service targets for 2020-2021 as well as providing an update on the key business risks.

### 13 Start Time of Meetings

To agree the start time of meetings for the remainder of the municipal year

# 14 Identification of Items for Future Meetings

Note: This item is limited to 10 minutes. There should be no discussion on the items raised.

Stephen Walford Chief Executive Monday, 6 July 2020

### **Covid-19 and meetings**

The Council will be holding some meetings in the next few weeks, but these will not be in person at Phoenix House until the Covid-19 crisis eases. Instead, the meetings will be held remotely via Zoom and you will be able to join these meetings via the internet. Please see the instructions on each agenda and read the Protocol on Remote Meetings before you join.

If you want to ask a question or speak, email your full name to <a href="mailto:Committee@middevon.gov.uk">Committee@middevon.gov.uk</a> by no later than 4pm on the day before the meeting. This will ensure that your name is on the list to speak and will help us ensure that you are not missed – as you can imagine, it is easier to see and manage public speaking when everyone is physically present in the same room. Notification in this way will ensure the meeting runs as smoothly as possible.

If you require any further information please contact Carole Oliphant on: E-Mail: <a href="mailto:coliphant@middevon.gov.uk">coliphant@middevon.gov.uk</a>



# Mid Devon District Council - Remote Meetings Protocol

### 1. Introduction

The Local Authorities and Police and Crime Panels (Coronavirus) (Flexibility of Local Authority and Police and Crime Panel Meetings) (England and Wales) Regulations permit remote attendance in Local Authority meetings.

Remote attendance is permitted as long as certain conditions are satisfied. These include that the Member is able to hear and be heard by the other Members in attendance. Also, being able to hear and be heard by any members of the public entitled to attend the meeting (in line with the public participation scheme). A visual solution is preferred, but audio is sufficient.

This also relates to members of the public attending the meeting also being heard. The regulations are clear that a meeting is not limited to those present in the same place, but includes electronic, digital or virtual locations (internet locations, web addresses or conference call telephone numbers).

### 2. Zoom

Zoom is the system the Council will be using for the time-being to host remote / virtual meetings. It has functionality for audio, video, and screen sharing and you do not need to be a member of the Council or have a Zoom account to join a Zoom meeting.

### 3. Access to documents

Member Services will publish the agenda and reports for committee meetings on the Council's website in line with usual practice. Paper copies of agendas will only be made available to those who have previously requested this and also the Chair of a virtual meeting.

If any other Member wishes to have a paper copy, they must notify the Member Services before the agenda is published, so they can arrange to post directly – it may take longer to organise printing, so as much notice as possible is appreciated. Printed copies will not be available for inspection at the Council's offices and this requirement was removed by the Regulations.

### 4. Setting up the Meeting

This will be done by Member Services. They will send a meeting request via Outlook which will appear in Members' Outlook calendar. Members will receive a URL link to click on to join the meeting.

### 5. Public Access

Members of the public will be able to use a weblink and standard internet browser. This will be displayed on the front of the agenda.

### 6. Joining the Meeting

Councillors must join the meeting early (i.e. at least five minutes before the scheduled start time) in order to avoid disrupting or delaying the meeting. Councillors should remember that they may be visible and heard by others, including the public, during this time.

# 7. Starting the Meeting

At the start of the meeting, the Member Services Officer will check all required attendees are present (viewing the participant list) and that there is a quorum. If there is no quorum, the meeting will be adjourned. This applies if, during the meeting, it becomes inquorate for whatever reason.

The Chair will remind all Members, Officers and the Public that **all microphones will be automatically muted,** unless and until they are speaking. This prevents background noise, coughing etc. which is intrusive and disruptive during the meeting. The Hosting Officer will enforce this and will be able to turn off participant mics when they are not in use. Members would then need to turn their microphones back on when they wish to speak.

### 8. Public Participation

Participation by members of the public will continue in line with the Council's current arrangements as far as is practicable. However, to ensure that the meeting runs smoothly and that no member of the public is missed, all those who wish to speak must register **by 4pm on the day before the meeting**. They should email their full name to <a href="mailto:Committee@middevon.gov.uk">Committee@middevon.gov.uk</a>. If they wish to circulate their question in advance, that would be helpful.

At public question time, the Chair will invite the public by name to speak at the appropriate time. At that point, all public microphones will be enabled. This means that, to avoid private conversations being overheard, no member of the public should speak until it is their turn and they should then refrain from speaking until the end of public question time, when all microphones will be muted again. In the normal way, the public should state their full name, the agenda item they wish to speak to **before** they proceed with their question.

Unless they have registered, a member of the public will not be called to speak.

If a member of the public wishes to ask a question but cannot attend the meeting for whatever reason, there is nothing to prevent them from emailing members of the Committee with their question, views or concern in advance. However, if they do so, it would be helpful if a copy could be sent to <a href="mailto:Committee@middevon.gov.uk">Committee@middevon.gov.uk</a> as well.

### 9. Declaration of Interests

Councillors should declare their interests in the usual way. A councillor with a disclosable pecuniary interest is required to the leave the room. For remote meetings, this means that they will be moved to a break-out room for the duration

of this item and will only be invited back into the meeting when discussion on the relevant item has finished.

### 10. The Meeting and Debate

The Council will not be using the Chat function.

The Chair will call each member of the Committee to speak - the Chair can choose to do this either by calling (i) each member in turn and continuing in this way until no member has anything more to add, or (ii) only those members who indicate a wish to speak using the 'raise hand' function within Zoom. This choice will be left entirely to the Chair's discretion depending on how they wish to manage the meeting and how comfortable they are using the one or the other approach.

Members are discouraged from physically raising their hand in the video to indicate a wish to speak – it can be distracting and easily missed/misinterpreted. No decision or outcome will be invalidated by a failure of the Chair to call a member to speak – the remote management of meetings is intensive and it is reasonable to expect that some requests will be inadvertently missed from time to time.

When referring to reports or making specific comments, Councillors should refer to the report and page number, so that all Members of the Committee have a clear understanding of what is being discussed at all times.

# 11. Voting

On a recommendation or motion being put to the vote, the Chair (or the Member Services Officer) will go round the virtual room and ask each member entitled to vote to say whether they are for or against or whether they abstain. The Member Services Officer will announce the numerical result of the vote.

### 12. Meeting Etiquette Reminder

- Mute your microphone you will still be able to hear what is being said.
- Only speak when invited to do so by the Chair.
- Speak clearly and please state your name each time you speak
- If you're referring to a specific page, mention the page number.

# 13. Part 2 Reports and Debate

There are times when council meetings are not open to the public, when confidential, or "exempt" issues – as defined in Schedule 12A of the Local Government Act 1972 – are under consideration. It is important to ensure that there are no members of the public at remote locations able to hear or see the proceedings during such meetings.

Any Councillor in remote attendance must ensure that there is no other person present – a failure to do so could be in breach of the Council's Code of Conduct.

If there are members of the public and press listening to the open part of the meeting, then the Member Services Officer will, at the appropriate time, remove them to a break-out room for the duration of that item. They can then be invited back in when the business returns to Part 1.

Please turn off smart speakers such as Amazon Echo (Alexa), Google Home or smart music devices. These could inadvertently record phone or video conversations, which would not be appropriate during the consideration of confidential items.

### 14. Interpretation of standing orders

Where the Chair is required to interpret the Council's Constitution and procedural rules in light of the requirements of remote participation, they may take advice from the Member Services Officer or Monitoring Officer prior to making a ruling. However, the Chair's decision shall be final.

# 15. Disorderly Conduct by Members

If a Member behaves in the manner as outlined in the Constitution (persistently ignoring or disobeying the ruling of the Chair or behaving irregularly, improperly or offensively or deliberately obstructs the business of the meeting), any other Member may move 'That the member named be not further heard' which, if seconded, must be put to the vote without discussion.

If the same behaviour persists and a Motion is approved 'that the member named do leave the meeting', then they will be removed as a participant by the Member Services Officer.

### 16. Disturbance from Members of the Public

If any member of the public interrupts a meeting the Chair will warn them accordingly. If that person continues to interrupt or disrupt proceedings the Chair will ask the Member Services Officer to remove them as a participant from the meeting.

### 17. After the meeting

Please ensure you leave the meeting promptly by clicking on the red phone button to hang up.

### 18. Technical issues

In the event that the Chair, the Hosting Officer or the Member Services Officer identifies a problem with the systems from the Council's side, the Chair should declare a recess while the fault is addressed. If it is not possible to address the fault and the meeting becomes inquorate through this fault, the meeting will be adjourned until such time as it can be reconvened.

If the meeting was due to determine an urgent matter or one which is time-limited and it has not been possible to continue because of technical difficulties, the Chief Executive, Leader and relevant Cabinet Member, in consultation with the Monitoring Officer, shall explore such other means of taking the decision as may be permitted by the Council's constitution.

For members of the public and press who experience problems during the course of a meeting e.g. through internet connectivity or otherwise, the meeting will not be suspended or adjourned.



### MID DEVON DISTRICT COUNCIL

MINUTES of a MEETING of the ENVIRONMENT POLICY DEVELOPMENT GROUP held on 10 March 2020 at 5.30 pm

Present

**Councillors** B G J Warren (Chairman)

E J Berry, W Burke, D R Coren, B Holdman, Miss J Norton, R L Stanley, J Wright and

B A Moore

**Apologies** 

Councillor(s) R F Radford

Also Present

**Councillor(s)** R M Deed, R Evans, L D Taylor and Ms E J Wainwright

Also Present

**Officer(s):** Kathryn Tebbey (Head of Legal (Monitoring Officer)),

Joanne Nacey (Group Manager for Financial Services), Andrew Busby (Group Manager for Corporate Property and Commercial Assets), Catherine Yandle (Group Manager for Performance, Governance and Data Security), Steve Densham (Land Management Officer), Vicky Lowman (Environment and Enforcement Manager), Clare Robathan (Scrutiny Officer) and Sally Gabriel (Member Services)

Manager)

### 72 APOLOGIES AND SUBSTITUTE MEMBERS

Apologies were received from Cllr R F Radford who was substituted by Cllr B A Moore.

### 73 CHAIRMAN'S ANNOUNCEMENTS

The Chairman welcomed Cllr Miss J Norton to her first meeting of the Policy Development Group.

### 74 DECLARATIONS OF INTEREST UNDER THE CODE OF CONDUCT (00-01-50)

Members were reminded of the need to declare any interests when appropriate.

### 75 **PUBLIC QUESTION TIME**

There were no members of the public present.

### 76 MINUTES OF THE PREVIOUS MEETING (00-02-06)

The minutes of the previous meeting held on 30 January 2020 were agreed as a correct record and **SIGNED** by the Chairman.

### **77 MEETING MANAGEMENT (00-03-03)**

The Chairman indicated that he wished to take items 11 and 12 as the next items of business. This was **AGREED**.

### 78 FINANCIAL MONITORING (00-03-38)

The Group had before it a report of the Deputy Chief Executive (S151) providing a financial update in respect of the income and expenditure so far in the year.

The Group Manager for Financial Services outlined the contents of the report stating that the figures before Members were from the Quarter 3 monitoring calculations As at January, the forecast General Fund deficit for the current year was £292k. She highlighted some of the significant variances which had led to the new deficit figure that of reduced overpayment recovery and software costs for Revenues and Benefits; and with regard to Trade Waste and Recycling an increase in customers and reduced discounts.

The surplus within the Housing Revenue Fund had reduced to £618k with monies being spent on disabled facilities. The appendices within the report outlined the Capital Programme.

Consideration was given to: whether the income from renewables on council housing was reflected within the HRA.

The Chairman indicated that the report should be **NOTED** and that he had been advised by the Leader that certain concerns raised within the report were being addressed and would be brought before the Cabinet in due course.

Note: \*Report previously circulated, copy attached to minutes.

# **79 PERFORMANCE AND RISK (00-09-35)**

The Group had before it and **NOTED** a \*report of the Group Manager for Performance, Governance and Data Security presenting Members with an update on performance against the corporate plan and local service targets for 2019-20 as well as providing an update on the key business risks.

The officer outlined the contents of the report stating that the appointment of the Cabinet Member for Climate Change had been added to the risk management report as a positive.

Consideration was given to:

- Recycling and composting and whether it was being looked at for the commercial sector and whether this could create additional income
- Public Health had an income reduction of £30k, this had been highlighted within the financial monitoring report due to a reduction in Licensing/Regulatory Services and cemetery income had also been reduced.

Note: \*Report previously circulated and attached to the minutes.

# 80 CLIMATE CHANGE ADVISORY GROUP AND NET ZERO WORKING GROUP (00-16-55)

The Group had before it a \*report of the Head of Legal (Monitoring Officer) considering whether in light of Cllr Miss Wainwright's appointment to the Cabinet whether to recommend to Cabinet the creation of a Climate Change Advisory Group in lieu of the Environment PDG's Net Zero Working Group.

The Head of Legal (Monitoring Officer) outlined the contents of the report stating that with the elevation of Cllr Ms Wainwright to Cabinet Member for Climate Change, she could no longer sit on the Group. It was felt that an advisory group could be formed which could involve the Cabinet Member and could feed into the work of the Environment PDG.

Consideration was given to the name of the advisory group and whether it should still have the title 'Net Zero'.

It was therefore

### RECOMMENDED to Cabinet that

- (b) a Net Zero Advisory Group be established;
- (c) the membership of the Group comprise eight Members 3 Conservative,
   2 Liberal Democrat, 2 Independent and 1 Green (not politically balanced); and
- (d) the terms of reference be finalised by the Group, unless the Cabinet wishes to set the general terms in line with those in this report; and
- **RESOLVED** that in the event that Cabinet agrees to establish a Net Zero Advisory Group, that the Net Zero Working Group be dissolved.

(Proposed by Cllr B A Moore and seconded by Cllr B Holdman)

Note \*Report previously circulated, copy attached to minutes.

### 81 PUBLIC SPACES PROTECTION ORDER (00-21-05)

The Group had before it a \*report from the Group Manager for Street Scene and Open Spaces considering widening enforcement powers in order to deliver a cleaner and more sustainable environment across the district and to replace current dog control powers across the district which were due to expire in October 2020.

The Chairman indicated that the report had been considered at the previous meeting where it had been requested that the item be deferred to allow further work to take place on the documents.

Consideration was given to:

 The fixed penalty for a breach of the order being set at the maximum level and how that rate was set by legislation How the protection order would be enforced by officers

It was therefore:

### **RECOMMENDED** to Cabinet that:

- 1. Authority be given to consult with members of the public and other relevant stakeholders to introduce a Public Spaces Protection Order (PSPO) under Section 59 of the Anti-Social Behaviour, Crime and Policing Act 2014.
- 2. The fixed penalty for breach of the order be set at the maximum level permitted of £100.

(Proposed by Cllr D R Coren and seconded by Cllr W Burke)

Note: Report previously circulated, copy attached to minutes.

### 82 ENVIRONMENT EDUCATIONAL ENFORCEMENT POLICY (00-24-14)

The Group had before it a \* report of the Group Manager for Street Scene and Open Spaces updating the current policies and requesting that new policies be adopted.

The Chairman walked through the various policies and consideration was given to:

### Fly Tipping Policy

• CCTV coverage of affected areas with the Group Manager for Corporate Property and Commercial Assets and the Head of Legal informing the meeting that an action plan was being developed and would be reported to the Community Policy Development Group. Some of the offences would not come under RIPA and therefore a parallel system to balance data protection and human rights issues had to be developed. The phrasing within the policy with regard to 'may' and 'could' rather than 'would' was explained as a discretionary element always had to be included. The number of prosecutions was also discussed and it was generally agreed that the increase in fines should be encouraged. Delegated powers for District Officers was also discussed.

# Littering from Vehicles

- The following amendments were suggested:
  - Paragraph 5.1 remove the words 'in writing' from the 4<sup>th</sup> line.
  - Under paragraph 9 remove para 9.1 and renumber 9.2 to 9.1.
  - ➤ Paragraph 10 Ground E replace the word 'court' with 'course'
- Discussion took place with regard to penalty amounts which had previously been set and the definition of littering if stood beside a vehicle.

### Compulsory Recycling Policy

• The following amendment was suggested: the renumbering of paragraph 2 to include 2.3 and 2.3

# **Abandoned Vehicle Policy**

- The following amendment was suggested: the renumbering of paragraph 1 to include 1.2 instead of 1.2.1
- Discussion took place with regard to the remit of the authority to remove abandoned vehicles from the highway.

### **Stray Dog Policy**

• The following amendment was suggested: under 3.8.2 the removal of 'his' from the first bullet point and to be replaced with 'its'. Under bullet point 3 the removal of the word 'and'.

It was therefore:

**RECOMMENDED** to the Cabinet that: subject to the suggested amendments (as listed above):

- 1) Fixed Penalty Notices for fly tipping be increased from £200 to £400 and the powers to use CCTV footage be adopted to assist with fly tipping Fixed Penalty Notices and to include this within Council policy (Appendix A).
- 2) The new powers set out in the Littering from Vehicles Regulations (Policy) 2018 be adopted and this be included within the new Council policy (Appendix B).
- 3) Changes to the Council Compulsory Recycling Policy be adopted following government guidance (Appendix C).
- 4) The amended Abandoned Vehicle (Act) legislation be adopted and included within the Council Policy (Appendix D) which will enable Officers to investigate vehicles within the 'open air'.
- 5) The Stray Dog Policy (Appendix E) be updated and authority sought for the Environment and Enforcement Manager to be the officer appointed under section 149 of the Environmental Protection Act 1990 to keep the public register which contains the prescribed particulars of, or relating to dogs seized under this section.

(Proposed by Cllr W Burke and seconded by Cllr B Holdman)

Note \*Report previously circulated, copy attached to minutes.

### 83 CLIMATE STRATEGY AND ACTION PLAN UPDATE (00-43-49)

The Group Manager for Corporate Property and Commercial Assets informed the meeting that work was taking place on the development of a strategy and action plan. He had attended meetings with other district councils and the South West Energy

Hub accompanied by the Cabinet Member for Climate Change. The next step would be the production of a spreadsheet that highlighted the opportunities to reduce carbon within the Council and within the budget that was available. The Medium Term Financial Plan had highlighted where improvements could be made to the 'Establishment' to reduce carbon emission.

### Consideration was given to:

- Priorities whether quick fixes would be the first port of call or whether major projects would be encouraged
- The funding that was available within the Capital Programme (for example the Hydro Mills Project)
- The need to be ambitious and look towards the next budget setting process
- Community involvement, community mapping and working with the Town and Parish Councils.

### 84 TREE PLANTING – AREAS OF APPROPRIATE LAND (00-57-41)

The Group had before it and NOTED a \*report of the Group Manager for Corporate Property and Commercial Assets providing Members with an update on progress with implementing Council Motion 559 to plant trees as appropriate, as a responsive action to the declared climate emergency.

The officer outlined the contents of the report stating that the report was prepared in response to Motion 559 and that a desktop study had taken place which highlighted all of the potential sites. Officers had also been engaging with the Tree Group, Sustainable Crediton and interested groups in Cullompton and Bradninch.

### Consideration was given to:

- The maintenance of trees once planted and that there should be a budget available
- Possible commercial land being made available and who would be the first point of contact for companies offering land
- The use of S106 monies as part of the planning process to encourage tree planting
- Signposting residents to grants available for tree planting
- The off-setting of carbon and how this is calculated

Members thanked officers for the work to date and endorsed further work that was due to take place.

Note: \*Report previously circulated, copy attached to minutes.

### 85 CHAIRMANS ANNUAL REPORT (1-09-35)

The Chairman presented his report to the Group which was **NOTED** and would be presented to Council.

Note \*Report previously circulated, copy attached to minutes.

# 86 IDENTIFICATION OF ITEMS FOR FUTURE MEETINGS (1-10-44)

It was suggested that a report with regard to the recycling of commercial trade waste /composting be brought to a future meeting of the Group. It was understood that this may need to be a Part II report.

(The meeting ended at 6.45 pm)

**CHAIRMAN** 



CABINET 09 July 2020 AGENDA ITEM

### **REVENUE AND CAPITAL OUTTURN 2019/20**

Cabinet Member Cllr Alex White

Responsible Officer Deputy Chief Executive (S151): Andrew Jarrett

**Reason for Report:** To present the revenue and capital outturn figures for the financial year 2019/20.

# RECOMMENDATION(S): That Cabinet -

- 1 Note the General Fund outturn achieved in 2019/20 which shows an overall overspend of £232k. This deficit is proposed to be taken from General Fund reserve which will still leave the balance above our minimum recommended level.
- 2 Approve the net transfers to earmarked reserves of £686k detailed in the General Fund service budget variance reports shown in Appendix 1 and summarised in Appendix 3.
- 3 Note the positive position achieved on the Housing Revenue Account which shows a saving of £608k and approve the "earmarking" of the extra £608k shown in paragraph 4.2, as well as the utilisation of reserves totalling £859k identified in Appendices 2 and 3.
- 4 Approve the carry forward of £9.741m from the 2019/20 capital programme (see paragraph 6.3) as all of the schemes will be delivered in 2020/21 or later years. Also approve the transfer to Earmarked reserves of the un-spent £208k identified in Appendix 4.

**Relationship to the Corporate Plan**: The financial resources of the Council impact directly on its ability to deliver the corporate plan prioritising the use of available resources carried forward from 2019/20. All future spending will be closely linked to key council pledges from the updated corporate plan.

**Financial Implications:** Good financial management and administration underpin the entire document.

**Legal Implications:** None.

**Risk Assessment:** Regular financial monitoring information mitigates the risk of over or underspends at year end and allows the Council to direct its resources to key corporate priorities.

**Equality Impact Assessment**: No equality issues identified for this report.

**Impact on Climate Change**: No impacts identified for this report.

### 1 Executive Summary

- 1.1 This report contains information relating to the Council's performance for the 2019/20 financial year. The outturn figures included are provisional subject to external review; the findings of which are to be reported to Audit Committee in August this year.
- 1.2 Monitoring the budget is an important part of the Council's performance management framework.
- 1.3 The revenue outturn position for the financial year 2019/20 is as follows:
  - The General Fund (GF) Revenue Outturn position for 2019/20 is a net overspend of £232k. The table below assumes this transfer.
  - The HRA is a "Self-Financing" account for the Council's Housing Landlord function, which is budgeted to "break even" (net of approved transfers to/from HRA Reserves). The HRA Outturn for 2019/20 is a net underspend of £608k.

	31 March 2019	In year movement £k	31 March 2020
	£k		£k
General Fund Reserve	2,501	(250)	2,251
Housing Revenue Account Reserve	2,000	0	2,000

1.4 The Capital outturn position for 2019/20 is shown in Section 6.

### 2 Introduction

- 2.1 Members of the Cabinet should note that the outturn report is fundamentally a set of management reports that show the year end position on all service areas. The Finance Team then have to turn these management reports into the statutory financial statements which are subject to a wide number of complex accounting rules that often significantly change the final picture of a service's financial position for the year. However, it is important to note that the bottom-line profit or loss for the year remains constant.
- 2.2 Members will be aware from previous experience that the position can change between "in-year" projections and the final outturn position, mainly due to demand-led service costs and income levels. The budget monitoring process involves a regular review of budgets. Budgetholders, with support and advice from their accountants, review the position and update their forecasts based on currently available information and knowledge of service requirements for the remainder of the year. As with any forecast there is always a risk that assumptions and estimates will differ from the eventual outcome.
- 2.3 During the budget setting process we continue to ensure that revenue budgets are set on a robust basis and take a prudent view of the likely levels of income and expenditure.

2.4 On March 20 2020, the country was put into lockdown as a response to the Covid 19 pandemic. It has affected us all greatly, and the impacts on this Authority have been wide ranging: from the ways we make decisions; to new operations including assistance to those who are shielding, the distribution of grants to support local businesses and additional assistance for the homeless; the closure of leisure centres and wholesale changes to working practices, with most staff working from home or indeed on furlough. However, the timing of the crisis is such that the impacts on the financial year being reported are minimal. It will have truly significant effects on our income as leisure centres have closed, car parks are empty and a broad range of services are suspended. The effects of this and the Council's responses to them will be reported through the appropriate channels.

### 3 The General Fund Reserve

- 3.1 This is the major revenue reserve of the Council. It is increased or decreased by the surplus or deficit generated on the General Fund in the year. This reserve held a balance of £2.501m at the end of 2018/19 following the end of year transfers. In 2019/20 there were a number of transfers and contributions to general reserves resulting in the final transfer out of £250k being the £232k deficit generated in year plus £18k Brexit funding received in 2018/19 and transferred to an EMR this year. If this is approved, the General Fund Reserve will still remain slightly above the recommended minimum level of £2.0m as required by Cabinet agreement on 16 January 2020.
- 3.2 Detailed budget monitoring reports were provided to both senior managers and Members throughout 2019/20. This monitoring focused on significant budget variances (+/- £10k), included remedial action where necessary and estimated an overall outturn position. The final written monitoring report considered by the Cabinet gave a detailed position as at 31 December 2019 and predicted an end of year deficit of £252k for the General Fund. Therefore the final position improved by £20k.
- 3.3 The table below shows the overall budget, actual and variance, summarised for 2019/20.

	2019/20 Budget £	2019/20 Actual £	Variance £
Total Cost of Services	10,244,904	10,743,136	498,232
Other Income and Expenditure	(60,605)	(388,540)	(327,935)
TOTAL BUDGETED EXPENDITURE	10,184,299	10,354,596	170,297
TOTAL FUNDING	(10,184,299)	(10,122,290)	62,009
Net Income and Expenditure	0	232,306	232,306

3.4 A detailed explanation of all the key variances is shown in Appendix 1, service by service. Inevitably, within a service, there are often variances which compensate. Some areas may create savings which in turn can be partly or fully offset by overspends elsewhere. In this report we have tried to highlight the major movements to enable Members to appreciate the more significant trends within each service area.

NB – where any of the above variances were deemed to be recurring, the 2020/21 budget was adjusted accordingly.

- 3.5 The overall effect of the 2019/20 financial year would result in a General Fund Balance of £2.252m which is in line with the Council's own minimum requirement of £2.0m (agreed by Cabinet 16 January 2020).
- 3.6 In addition to the GF Balance, the Council holds a number of Earmarked Reserves (EMRs) which are used to help fund anticipated future expenditure commitments. The net movement of £0.683m from these reserves and the end of year balances held on them are shown in Appendix 3.

# 3.7 Market Walk and Fore Street Shops, Tiverton

Members will no doubt be keen to see this year's results following the acquisition of the shops in March 2015. At minus 1.2% the return on investment has dropped compared to 2018/19 (+1.3%). Net rental income has reduced due to negative rent reviews. Further, the number of vacant units has risen, which is partly due to relets being withheld in Fore Street pending the Tiverton Enhancement Project (now discontinued). These are challenging times "on the high street" and we are mindful that we must balance the return on our investment with the perception and vision for the town, hence we may accept a lower return in exchange for occupancy of the units.

The various elements are shown in different areas of the Income and Expenditure account, but the overall position is as follows:

Net (surplus)/deficit for the year	50 ====
Statutory Capital Financing (over 50 years)	83
Interest payable on Public Works Loan Board loan	95
(Shown within property Services committee)	(128)
Net rental income after expenses	
	<u> ŁК</u>

This income equates to an approximate return net of borrowing costs of -1.2% being  $-50k \div 4,173k$  (£4.173m = Principal).

### 4.0 Housing Revenue Account (HRA)

- 4.1 This is a ring-fenced reserve in respect of the Council's housing landlord function. It is increased or decreased by the surplus or deficit generated on the HRA in the year. For 2019/20 the outturn is a net surplus of £608k and Members are requested to approve a transfer to HRA reserves to bring this to zero.
- 4.2 This surplus is explained in paragraph 4.4 and the effect of it on the HRA balance is shown below.

	£m
HRA balance @ 31/03/19	(2.000)
Budget saving achieved in 2019/20	(0.608)
Additional transfer to 30yr modernisation programme	0.608
HRA balance @ 31/03/20	(2.000)

- 4.3 After the strong closing financial position delivered in 2019/20, it is recommended to transfer a sum of £608k into the Housing Maintenance Fund earmarked reserve. This is in addition to the £764k budgeted in-year contribution. The above position leaves an HRA balance of £2.0m as at 31 March 2020.
- 4.4 Main budget variances during 2019/20 giving rise to the figure of £608k include £252k salary savings (which include savings relating to retirements and vacant posts as well as standby payments to depot staff); £235k underspend on new projects and £61k saving where anticipated financing of capital spend was not utilised, whilst the increased number of affordable housing units being applied in year contributed to dwelling rents exceeding expectations by £122k. For further details, please see the HRA Outturn Summary for 2019/20, which is attached as Appendix 2 to this report.
- 4.5 In addition to the above, the HRA hold a number of earmarked reserves. The movements on these during 2019/20 and their closing balances are shown on Appendix 3. This money is effectively "ring fenced" and will be held to meet expenditure on projects during 2020/21 and beyond.

### 5.0 The Collection Fund

- 5.1 Mid Devon is a collection authority for council tax and national non-domestic rates, and as such, is required to produce a collection fund account for the Mid Devon area. The Council collects council tax on behalf of Devon County Council, Devon Fire and Rescue Service, Devon & Cornwall Police and the Town/Parish Councils.
- 5.2 The council tax collection rate for 2019/20 was 97.8% (97.8% in 2018/19). This demonstrates how our Revenues section has consistently been effective in collecting the annual charge in extremely challenging economic times. The Non Domestic Rates collection rate was 98.8% for 2019/20 (99.3% in 2018/19).

### 6.0 Capital Outturn

6.1 A capital outturn summary is attached as Appendix 4 to this report. The revised capital budget for 2019/20 amounted to £35.193m. At the year-end we had spent £12.197m leaving the capital programme underspent in total by £22.996m.

- 6.2 Capital receipts of £0.463m (this includes general useable capital receipts and ring-fenced replacement homes capital receipts) were applied to finance the programme with the balance of the expenditure met by a combination of borrowing, external grants and contributions from reserves.
- 6.3 As shown in Appendix 4 there are capital projects totalling £9.741m which have not been completed as at the 31 March 2020. This expenditure, therefore, needs to be rolled forward to be included in the 2020/21 capital programme. These schemes are still fully funded by either unspent capital grants or by provisions held within capital earmarked reserves. In addition there is £99k relating to Affordable Housing and £109k HRA Renewable Energy that will remain in a reserve for future prioritisation.
- 6.4 The Capital Receipts Reserve (note this includes general useable capital receipts and ring-fenced replacement homes capital receipts) is used to part fund the capital programme the movement on this account for the year is given below:

Balance at 1 April 2019	£m (3.621)
Sale of Council Houses (29)	(2.334)
General Fund Sales	(0.075)
<ul> <li>Open Market Housing sales (2)</li> </ul>	(0.485)
<ul> <li>Pooling of Housing Capital Receipts to Government.</li> </ul>	0.895
Capital Receipts applied in year	0.463
Balance at 31 March 2020	(5.157)

Note – the remaining balance of  $\pounds 5.157m$  is committed in order to fund any slippage, specific projects in ICT and Private Sector Housing and to balance the Capital Medium Term Financial Plan.

6.5 The Capital Earmarked Reserve has been set aside from Revenue to fund capital projects; the balance on this reserve now stands at £301k made up by the following transactions:

	Z.K
Balance at 1 April 2019	(415)
Contribution to EMR	(2)
Funding required to deliver the 2019/20 Programme	116
Balance at 31 March 2020	(301)

Note – the remaining balance of £301k is committed in order to fund any slippage and to balance the Capital Medium Term Financial Plan.

6.6 The Council also holds New Homes Bonus which can be used for either Revenue or to support future Capital Programmes, the balance held at 31 March 2020 is £3.499m; again much of this remaining balance is committed to funding any slippage and to balance the Capital Medium Term Financial Plan.

### 7.0 Treasury Management

7.1 A review of the 2019/20 investment performance, including the details of interest payable, are included within the separate 2019/20 Treasury Outturn Report.

Page 24

7.2 As detailed in this report, the Authority holds a 100% interest in 3 Rivers Development Limited, a private limited company engaged in construction in the Mid Devon area. The Authority advances funds to the Company to facilitate operations with the intention that they are repaid from the proceeds of the sale of the developments.

During the year ended 31 March 2020, £6.446m was loaned to the Company and total loan value at this date was £9.061m. During the year £251k interest was paid to the Authority in respect of these loans.

These loans are subject to overarching management review on a regular basis. This is reflected in the impairments made in both periodic monitoring reports and in the year end financial statements. The year end review, carried out in compliance with IFRS 9 Financial Instruments, led to impairments totalling £790k in respect of one of the project loans and the working capital loan.

### 8.0 Conclusion

8.1 Members are asked to note the revenue and capital outturn figures for the financial year 2019/20 and agree the proposed earmarking of surplus funds generated by in year savings from both the GF and the HRA. In addition, Members are requested to approve the incomplete projects on the 2019/20 capital programme be rolled forward into the 2020/21 capital programme.

Contact for more information: Andrew Jarrett

01884 23(4242) ajarrett@middevon.gov.uk

Background Papers:

Circulation of the Report: Cllr White

Leadership Team



	Budget 2019/20	Actual 2019/20	Variance
	£	£	£
Community Development	142,855	144,110	1,255
Corporate Management	1,681,157	2,533,656	852,500
Car Parks	(528,562)	(518,213)	10,349
Customer Services	768,871	698,169	(70,702)
Environmental Services	798,477	1,001,853	203,376
Finance & Performance	690,320	685,174	(5,146)
Grounds Maintenance	610,190	529,519	(80,671)
General Fund Housing	77,524	9,004	(68,520)
Human Resources	465,090	470,705	5,615
I.T.Services	987,535	970,193	(17,342)
Legal & Democratic Services	1,136,206	1,036,659	(99,547)
Planning & Regeneration	993,725	1,452,261	458,536
Property Services	589,780	494,460	(95,320)
Revenues & Benefits	431,290	540,485	109,195
Recreation and Sport	527,245	659,881	132,635
Waste Services	2,015,282	1,817,494	(197,788)
ALL GENERAL FUND SERVICES	11,386,985	12,525,409	1,138,425
Net recharge to HRA	(1,534,110)	(1,534,110)	0
Statutory Adjustments (Capital Charges)	392,029	418,832	26,803
Statutory Adjustments (Capital Loans & Investments Written Off)	0	(666,995)	(666,995)
NET COST OF SERVICES	10,244,904	10,743,136	498,233
Finance Lease Interest Payable	58,280	58,280	(0)
Interest Charged Between GF & HRA	(49,000)	(45,479)	3,521
Interest Receivable / Payable on Other Activities	167,580	100,469	(67,111)
Interest Receivable on Investments	(442,540)	(594,907)	(152,367)
CTS Funding parishes	0	0	0
Transfers into Earmarked Reserves	3,344,196	3,627,968	283,772
Transfers from Earmarked Reserves	(2,551,270)	(3,722,926)	(1,171,655)
Contribution from New Homes Bonus Reserve	(587,850)	(587,850)	0
	· ,	,	
Revenue contribution to fund 2019/20 Capital Programme	0	775,905	775,905
TOTAL EXPENDITURE	10,184,299	10,354,596	170,297
FUNDED BY:-			
Formula Grant (RSG & RSDG & NNDR)	(3,001,386)	(2,839,376)	162,010
Business Rates Benefit from Devon Pool	0	(100,000)	(100,000)
New Homes Bonus Grant	(1,243,503)	(1,243,503)	0
COVID 19 Grant	(38,976)	(38,976)	0
Collection Fund Surplus	(71,330)	(71,331)	(1)
Council Tax - (Band D at £203.84)	(5,829,104)	(5,829,104)	0
TOTAL FUNDING	(10,184,299)	(10,122,290)	62,009
NET INCOME AND EXPENDITURE	0	232,306	232,306

**Community Development** 

		2019/20	2019/20	Variance	Variance
		Budget	Actual	•	24
	Community and Development	£ 51,000	£	£	%
	Employees	51,330	62,849	11,519	22.4%
	Premises	45,110	39,307	(5,803)	-12.9%
	Transport	0	0	(7.500)	0.0%
4,000	Supplies and Services	134,765	127,242	(7,523)	-5.6%
	Total Direct Expenditure	231,205	229,398	(1,807)	-0.8%
7,000	External Income	(88,350)	(85,288)	3,062	3.5%
.,	Net Direct Expenditure	142,855	144,110	1,255	0.9% (a
		54,280	54,280	0	0.0%
6,500	Depreciation Technology of Francisco	57,070	57,070	0	
	Total Indirect Expenditure	111,350	111,350	0	0.0%
	Total Community & Development Expenditure	254,205	255,460	1,255	0.5%
יחטטט	Community & Development - Service units Community Development	173,075	167,795	(5,280)	-3.1%
	Tiverton Pannier Market	81,130	89,195	8,065	9.9%
					0.0%
	Market - Electric Nights Crediton Market Square	0	(1,530) 0	(1,530) 0	0.0%
,D400	Total Community & Development Expenditure	254,205	255,460	1,255	0.5%
	Total Expenditure Variation			£	£ 1,255 (a
					1,200 (u
2000	Major Cost Changes	. h Ohnistas	i d	40.000	
JD300	Salaries - job evaluation and additional cover over the	e busy Christmas į	period	13,000	13,000
					·
2000	Major Cost Savings			(5.000)	
JD200	Community Development grant funding			(5,280)	(F.000)
					(5,280)
	Major Changes in Income Levels				-
	Minor Variations				(6,465)
	WITTOT VALIATIONS				(0,403)
	Total Expenditure Variation				1,255 (a
	EARMARKED RESERVES				
	Utilised 2019/20				
CD200	Release of reserve no longer required to General Fur	nd Reserves		(4,597)	
	Release of reserve no longer required to General Fur			(7,000)	
	Proposed contribution c/fwd to 2019/20				
	Net movement in earmarked reserves				(11,597)
	Total Expenditure variation after Earmarked Rese	rves			(10,342)

**Corporate Management** 

		2019/20 Budget	2019/20 Actual	Variance	Variance
Code	Corporate	£	£	£	%
1,000	Employees	1,543,710	1,525,386	(18,324)	-1.2%
-	Premises	0	0	0	0.0%
	Transport	3,110	1,907	(1,203)	-38.7%
4,000	Supplies and Services	156,700	997,726	841,026	536.7%
	Total Direct Expenditure	1,703,520	2,525,019	821,499	48.2%
7,000	External Income	(22,363)	8,638	31,001	138.6%
	Net Direct Expenditure	1,681,157	2,533,656	852,500	50.7%
5,000	Support Services	(159,870)	(159,870)	0	0.0%
	Depreciation	) O	0	0	0.0%
	Total Indirect Expenditure	(159,870)	(159,870)	0	0.0%
	Total Corporate Expenditure	1,521,287	2,373,786	852,500	56.0%
	O and Management O in a Unit				
`M100	Corporate Management Service Units Leadership Team	573,440	547,352	(26,088)	-4.5%
	Leadership Team Recharge	(573,420)	(573,420)	0	0.0%
	Performance, Governance & Data	105,470	95,428	(10,042)	-9.5%
CM220	· · · · · · · · · · · · · · · · · · ·	(15,363)	(15,363)	0	0.0%
	Corporate Fees/charges	508,430	1,389,398	880,968	173.3%
JM34U	Unison	11,540	11,433	(107)	-0.9%
	Corporate Performance	1,750	1,750	0	0.0%
	Pension Backfunding	909,440	917,053	7,613	0.8%
	Tiverton Hub	0	156	156	0.0%
JIVIOOO	Total Corporate Expenditure	1,521,287	2,373,786	852,500	56.0%
	Total Expenditure Variation			£	£ 852,500
	Major Cost Changes				
	3 Rivers - Working capital impairment - IFRS	9			
CM300	the risk of non-repayment of the loan			173,000	
5111000	3 Rivers - Riverside impairment - Relates to t	he		170,000	
	potential overspend on the project leading to				
CM300	repayment of loan	11011		617,000	
	Impairment of South West Mutual Investment	•		50,000	
	Bank charges above budget			15,260	
	Training and technology spend from Brexit bud	lget		19,470	
	5 57 1	·		,	874,730
	Major Cost Savings				
	Salary savings including element from Director			(26,000)	
	Valuation fees for the year less than anticipat			(13,000)	
CM300	Charges on Apprenticeship levy less than but	dgeted		(19,510)	
					(58,510)
	Major Changes in Income Levels				
CM210	Grant received for providing various services	incl Transparency code	e	(8,100)	
	Increase in Bad Debt Provision to reflect Cov			64,190	
	Grant Income above budget, netted of agains	,		(19,470)	
	Minor Variances				36,620
/arious	Other minor variances			(340)	(340)
				,	, ,
	Total Expenditure Variation				852,500
	EARMARKED RESERVES				
	Utilised 2019/20				
	Proposed contribution c/fwd to 2019/20				
	Net movement in earmarked reserves				0

### Car Parks

		2019/20 Budget	2019/20 Actual	Variance	Variance
Code	Car Parks	£	£	£	%
1,000	Employees	0	(0)	(0)	0.0%
2,000	Premises	185,578	183,048	(2,530)	-1.4%
3,000	Transport	0	0	0	0.0%
4,000	Supplies and Services	67,150	95,794	28,644	42.7%
	Total Direct Expenditure	252,728	278,842	26,114	10.3%
7,000	External Income	(781,290)	(797,055)	(15,765)	-2.0%
	Net Direct Expenditure	(528,562)	(518,213)	10,349	2.0% (a
5,000	Support Services	229,850	229,850	0	0.0%
6,500	Depreciation	218,450	218,450	(0)	0.0%
0,000	Total Indirect Expenditure	448,300	448,300	(0)	0.0%
	Total Car Park Expenditure	(80,262)	(69,913)	10,349	12.9%
	Total our Fark Expenditure	(00,202)	(00,010)	10,040	12.0 /0
00540	Car Park - Service units	0.400	0.400	0	0.00/
CP510	Market Car Park	8,430	8,430	0	0.0%
CP520	Multi-Storey Car Park (MSCP)	189,140	203,915	14,775	7.8%
CP530	Amenity Car Parks	32,948	36,317	3,369	10.2%
CP540	Paying Car Parks	(310,780)	(318,574)	(7,794)	2.5%
	Total Car Park Expenditure	(80,262)	(69,913)	10,349	12.9%
				£	£
	Total Expenditure Variation				10,349 (a
	Major Cost Changes				
CP	Increase cash & electronic collection costs			16,000	
CP540	Implementing new pricing tariff's has resulted in a one-of	f overspend		8,000	24,000
	Major Cost Savings				0
					U
00-00	Major Changes in Income Levels				
CP520	P&D shortfall for MSCP due to Premier Inn works.			8,400	
CP540	Increased P&D income from new tariff charges			(8,000)	
CP540	Parking permits increase in income			(21,000)	
	Reduced PCN income due to staff vacancy in				
ODE 40	Enforcement Team (see salary savings within			0.000	
CP540	Environmental Services)			6,660	(13,940)
	Minor Variations				
	Minor Variations				289
	Total Expenditure Variation				10,349 (a
	EARMARKED RESERVES				
	Utilised 2019/20				
	Proposed contribution c/fwd to 2019/20				
	Net movement in earmarked reserves				0
	Total Expenditure variation after Earmarked Reserves				10,349

**Customer Services** 

7,000 External line Net Direct  5,000 Support S 6,500 Depreciat Total Indi  Total Cus  Custome CS200 Communi CS299 Communi CS500 Messenge CS900 Central Pl CS901 Central Pl CS902 Central Pl CS903 Central Pl CS903 Central Pl CS910 Customer CS910 Customer CS931 Customer CS931 Customer CS932 Customer CS933 Customer CS933 Digital Str Total Cus  Total Exp  Major Co Salary Sa	and Services ect Expenditure  ncome t Expenditure  ervices ion rect Expenditure  etomer Services Expenditure  r Services - Service units cations cations Rech er Services Rech notocopying notocopying Rech ostage ostage Rech Services Admin Services Admin Rech First Management First Management First Rech ategy Staffing	## Budget ## ## ## ## ## ## ## ## ## ## ## ## ##	Actual £ 620,148 0 769 78,097 699,013  (844) 698,169  (771,610) 1,110 (770,500)  (72,332)  128,856 (131,850) 51,854 (66,500) 19,159 (20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580) 0	£ (61,752) 0 (521) (7,585) (69,858)  (844) (70,702)  (0) 0 (0)  (70,703)  (3,024) 0 (14,636) 0 (14,636) 0 (32,312) (0) (3564) 0 (15,843) 0 0	% -9.1% 0.0% -40.4% -8.9% -9.1%  0.00% -9.2% (a  0.0% 0.0%  -0.0%  -4340.3%  -2.3% 0.0% -22.0% 0.0% -8.8% 0.0% -23.3% 0.0% -21.1% 0.0% -2.1% 0.0% -2.1% 0.0% -2.7% 0.0%
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3,000 Transport 4,000 Supplies a Total Dire 7,000 External II Net Direc 5,000 Support S 6,500 Depreciat Total Indi  Total Cus  Custome CS200 Communi CS299 Communi CS299 Communi CS500 Messenge CS900 Central Pl CS901 Central Pl CS901 Central Pl CS902 Central Pl CS903 Central Pl CS903 Customer CS930 Customer CS931 Customer CS931 Customer CS932 Customer CS933 Customer CS933 Customer CS933 Customer CS934 Total Cus  Total Cus  Major Co Salary Sa	end Services ect Expenditure  ncome et Expenditure  ervices ion rect Expenditure  etomer Services Expenditure  r Services - Service units cations cations Rech er Services Rech notocopying notocopying Rech ostage ostage Rech Services Admin Services Admin Rech First Management First Management Rech eitst Rech ategy Staffing	1,290 85,681 768,871 0 768,871 (771,610) 1,110 (770,500) (1,629) 131,880 (131,850) 66,490 (66,500) 21,010 (20,990) 23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	769 78,097 699,013  (844) 698,169  (771,610) 1,110 (770,500)  (72,332)  128,856 (131,850) 51,854 (66,500) 19,159 (20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	(521) (7,585) (69,858) (844) (70,702) (0) 0 (70,703) (3,024) 0 (14,636) 0 (1,851) 0 528 0 (32,312) (0) (3,564) 0 (15,843)	-40.4% -8.9% -9.1%  0.00% -9.2% (a  0.0% 0.0%  0.0%  -4340.3%  -2.3% 0.0% -22.0% 0.0% -8.8% 0.0% -23.3% 0.0% -21.1% 0.0% -2.1% 0.0% -2.7%
4,000 Supplies a Total Dire  7,000 External II Net Direct  5,000 Support S 6,500 Depreciat Total Indi  Total Cus  Custome CS200 Communi CS299 Communi CS500 Messenge CS509 Messenge CS900 Central PI CS901 Central PI CS902 Central PI CS903 Central PI CS903 Customer CS915 Customer CS930 Customer CS931 Customer CS931 Customer CS932 Customer CS933 Customer CS933 Customer CS933 Customer CS933 Customer CS934 Total Customer CS935 Digital Str Total Cus  Total Exp  Major Co Salary Sa	end Services ect Expenditure  ncome et Expenditure  ervices ion rect Expenditure  etomer Services Expenditure  r Services - Service units cations cations Rech er Services Rech notocopying notocopying Rech ostage ostage Rech Services Admin Services Admin Rech First Management First Management Rech eitst Rech ategy Staffing	85,681 768,871  0 768,871  (771,610) 1,110 (770,500)  (1,629)  131,880 (131,850) 66,490 (66,500) 21,010 (20,990) 23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	78,097 699,013  (844) 698,169  (771,610) 1,110 (770,500)  (72,332)  128,856 (131,850) 51,854 (66,500) 19,159 (20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	(7,585) (69,858) (844) (70,702) (0) 0 (0) (70,703) (3,024) 0 (14,636) 0 (1,851) 0 528 0 (32,312) (0) (3,564) 0 (15,843)	-8.9% -9.1%  0.00% -9.2% (a  0.0% 0.0%  0.0%  -4340.3%  -2.3% 0.0% -22.0% 0.0% -8.8% 0.0% -23.3% 0.0% -21.1% 0.0% -2.1% 0.0% -2.1% 0.0% -2.7%
Total Direct 7,000 External II Net Direct 5,000 Support S 6,500 Depreciat Total Indi  Total Cus  Custome CS200 Communi CS299 Communi CS500 Messenge CS599 Messenge CS900 Central PC CS901 Central PC CS901 Customer CS915 Customer CS915 Customer CS930 Customer CS931 Customer CS931 Customer CS932 Customer CS933 Customer CS933 Customer CS933 Customer CS933 Customer CS933 Customer CS934 Customer CS935 Digital Str Total Cus  Total Exp  Major Co Salary Sa	ect Expenditure  ncome t Expenditure  ervices ion rect Expenditure  etomer Services Expenditure  r Services - Service units cations cations Rech er Services Rech notocopying notocopying Rech ostage ostage Rech Services Admin Services Admin Rech First Management First Management First Rech ategy Staffing	768,871  0 768,871  (771,610) 1,110 (770,500)  (1,629)  131,880 (131,850) 66,490 (66,500) 21,010 (20,990) 23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	(844) (844) (698,169 (771,610) 1,110 (770,500) (72,332) 128,856 (131,850) 51,854 (66,500) 19,159 (20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	(69,858)  (844) (70,702)  (0) 0 (0) (70,703)  (3,024) 0 (14,636) 0 (1,851) 0 528 0 (32,312) (0) (3,564) 0 (15,843) 0	-9.1%  0.00% -9.2% (a  0.0% 0.0%  0.0%  -4340.3%  -2.3% 0.0% -22.0% 0.0% -8.8% 0.0% -23.3% 0.0% -21.1% 0.0% -2.1% 0.0% -2.1% 0.0% -2.7%
7,000 External II Net Direct 5,000 Support S 6,500 Depreciat Total Indi  Total Cus  Custome CS200 Communi CS299 Communi CS500 Messenge CS599 Messenge CS900 Central PI CS902 Central PI CS902 Central PI CS903 Customer CS915 Customer CS930 Customer CS931 Customer CS932 Customer CS933 Customer CS933 Customer CS934 Customer CS935 Digital Str Total Cus  Total Exp  Major Co Salary Sa	ervices ion rect Expenditure  stomer Services Expenditure  r Services - Service units cations cations Rech er Services Rech notocopying notocopying Rech ostage ostage Rech Services Admin Services Admin Rech First Management First Management Rech erst Rech ategy Staffing	0 768,871  (771,610) 1,110 (770,500)  (1,629)  131,880 (131,850) 66,490 (66,500) 21,010 (20,990) 23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	(844) <b>698,169</b> (771,610) 1,110 (770,500) (72,332) 128,856 (131,850) 51,854 (66,500) 19,159 (20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	(844) (70,702) (0) 0 (0) (70,703) (3,024) 0 (14,636) 0 (1,851) 0 528 0 (32,312) (0) (3,564) 0 (15,843)	0.00% -9.2% (a  0.0% 0.0% 0.0% -4340.3%  -2.3% 0.0% -22.0% 0.0% -8.8% 0.0% -23.3% 0.0% -21.1% 0.0% -2.1% 0.0% -2.1%
Net Direct 5,000 Support S 6,500 Depreciat Total Indi  Total Cus  Custome CS200 Communi CS299 Communi CS500 Messenge CS599 Messenge CS900 Central Pr CS901 Central Pr CS901 Customer CS915 Customer CS930 Customer CS931 Customer CS931 Customer CS932 Customer CS933 Customer CS933 Customer CS934 Customer CS935 Digital Str Total Cus  Total Exp  Major Co Salary Sa	ervices ion rect Expenditure  stomer Services Expenditure  r Services - Service units cations cations Rech er Services Rech notocopying notocopying Rech ostage ostage Rech Services Admin Services Admin Rech First Management First Management Rech First First Rech ategy Staffing	768,871 (771,610) 1,110 (770,500)  (1,629)  131,880 (131,850) 66,490 (66,500) 21,010 (20,990) 23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	(771,610) 1,110 (770,500) (72,332) 128,856 (131,850) 51,854 (66,500) 19,159 (20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	(70,702)  (0) 0 (0) (70,703)  (3,024) 0 (14,636) 0 (1,851) 0 528 0 (32,312) (0) (3,564) 0 (15,843) 0	-9.2% (a  0.0% 0.0% 0.0% -4340.3%  -2.3% 0.0% -22.0% 0.0% -8.8% 0.0% 2.3% 0.0% -21.1% 0.0% -2.1% 0.0% -2.7%
Net Direct  5,000 Support S 6,500 Depreciat  Total Indi  Total Cus  Custome CS200 Communi CS299 Communi CS500 Messenge CS599 Messenge CS900 Central Pl CS901 Central Pl CS901 Customer CS915 Customer CS930 Customer CS931 Customer CS931 Customer CS932 Customer CS933 Customer CS933 Customer CS933 Customer CS934 Customer CS935 Digital Str  Total Cus  Major Co Salary Sa	ervices ion rect Expenditure  stomer Services Expenditure  r Services - Service units cations cations Rech er Services Rech notocopying notocopying Rech ostage ostage Rech Services Admin Services Admin Rech First Management First Management Rech First First Rech ategy Staffing	768,871 (771,610) 1,110 (770,500)  (1,629)  131,880 (131,850) 66,490 (66,500) 21,010 (20,990) 23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	(771,610) 1,110 (770,500) (72,332) 128,856 (131,850) 51,854 (66,500) 19,159 (20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	(70,702)  (0) 0 (0) (70,703)  (3,024) 0 (14,636) 0 (1,851) 0 528 0 (32,312) (0) (3,564) 0 (15,843) 0	-9.2% (a  0.0% 0.0% 0.0% -4340.3%  -2.3% 0.0% -22.0% 0.0% -8.8% 0.0% 2.3% 0.0% -21.1% 0.0% -2.1% 0.0% -2.7%
5,000 Support S 6,500 Depreciat Total Indi  Total Cus  Custome CS200 Communi CS299 Communi CS500 Messenge CS900 Central Pl CS901 Central Pl CS902 Central Pl CS903 Central Pl CS903 Customer CS915 Customer CS930 Customer CS931 Customer CS931 Customer CS932 Customer CS933 Customer CS933 Customer CS933 Customer CS934 Customer CS935 Digital Str Total Cus  Total Exp  Major Co Salary Sa	ervices ion rect Expenditure  stomer Services Expenditure  r Services - Service units cations cations Rech er Services Rech notocopying notocopying Rech ostage ostage Rech Services Admin Services Admin Rech First Management First Management Rech First First Rech ategy Staffing	(771,610) 1,110 (770,500) (1,629) (1,629) 131,880 (131,850) 66,490 (66,500) 21,010 (20,990) 23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	(771,610) 1,110 (770,500) (72,332) 128,856 (131,850) 51,854 (66,500) 19,159 (20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	(0) (0) (0) (70,703) (3,024) 0 (14,636) 0 (1,851) 0 528 0 (32,312) (0) (3,564) 0 (15,843)	0.0% 0.0% 0.0% -4340.3% -2.3% 0.0% -22.0% 0.0% -8.8% 0.0% -2.1% 0.0% -2.1% 0.0% -2.1%
Custome CS200 Central Pt CS900 Central Pt CS901 Central Pt CS901 Central Pt CS902 Central Pt CS903 Central Pt CS903 Central Pt CS904 Customer CS905 Customer CS905 Customer CS906 Customer CS907 Customer CS908 Customer CS908 Customer CS909 Customer CS909 Customer CS909 Customer CS909 Customer CS909 Customer CS900 Customer CS901 Customer CS901 Customer CS901 Customer CS902 Customer CS903 Customer CS903 Customer CS904 Customer CS905 Customer CS907 Customer CS908 Customer CS908 Customer CS909 Customer CS909 Customer CS909 Customer CS909 Customer CS909 Customer CS909 Customer CS900 Customer CS900 Customer CS901 Customer CS901 Customer CS901 Customer CS902 Customer CS903 Customer CS903 Customer CS903 Customer CS903 Customer CS904 Customer CS905 Customer CS907 Customer CS908 Customer CS909 Customer CS900 Customer CS900 Customer CS900 Customer CS900 Customer CS901 Customer CS901 Customer CS901 Customer CS902 Customer CS903 Customer	rect Expenditure  stomer Services Expenditure  r Services - Service units cations cations Rech er Services er Services Rech notocopying notocopying Rech ostage ostage Rech Services Admin Services Admin Rech First Management First Management Rech First First Rech ategy Staffing	1,110 (770,500) (1,629) (1,629) 131,880 (131,850) 66,490 (66,500) 21,010 (20,990) 23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	1,110 (770,500) (770,500) (72,332) 128,856 (131,850) 51,854 (66,500) 19,159 (20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	(3,024) (0) (70,703) (3,024) 0 (14,636) 0 (1,851) 0 528 0 (32,312) (0) (3,564) 0 (15,843)	0.0%  0.0%  -4340.3%  -2.3% 0.0% -22.0% 0.0% -8.8% 0.0% 2.3% 0.0% -21.1% 0.0% -2.1% 0.0% -2.7%
Custome CS200 Central Pi CS500 Messenge CS900 Central Pi CS901 Central Pi CS902 Central Pi CS903 Central Pi CS903 Central Pi CS904 Customer CS905 Customer CS905 Customer CS907 Customer CS907 Customer CS908 Customer CS908 Customer CS909 Customer CS900 Castomer CS900 Customer C	rect Expenditure  stomer Services Expenditure  r Services - Service units cations cations Rech er Services er Services Rech notocopying notocopying Rech ostage ostage Rech Services Admin Services Admin Rech First Management First Management Rech First First Rech ategy Staffing	1,110 (770,500) (1,629) (1,629) 131,880 (131,850) 66,490 (66,500) 21,010 (20,990) 23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	1,110 (770,500) (770,500) (72,332) 128,856 (131,850) 51,854 (66,500) 19,159 (20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	(3,024) (0) (70,703) (3,024) 0 (14,636) 0 (1,851) 0 528 0 (32,312) (0) (3,564) 0 (15,843)	0.0%  0.0%  -4340.3%  -2.3% 0.0% -22.0% 0.0% -8.8% 0.0% 2.3% 0.0% -21.1% 0.0% -2.1% 0.0% -2.7%
Custome CS200 Communi CS299 Communi CS599 Messenge CS599 Messenge CS900 Central P CS901 Central P CS901 Customer CS915 Customer CS915 Customer CS930 Customer CS931 Customer CS931 Customer CS932 Customer CS932 Customer CS933 Customer CS933 Customer CS934 Customer CS935 Customer CS936 Customer CS937 Customer CS938 Digital Str Total Customer CS938 Digital Str	rect Expenditure  stomer Services Expenditure  r Services - Service units cations cations Rech er Services er Services Rech notocopying notocopying Rech ostage ostage Rech Services Admin Services Admin Rech First Management First Management Rech First First Rech ategy Staffing	(770,500)  (1,629)  131,880 (131,850) 66,490 (66,500) 21,010 (20,990) 23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	(770,500) (72,332) 128,856 (131,850) 51,854 (66,500) 19,159 (20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	(3,024) 0 (14,636) 0 (1,851) 0 528 0 (32,312) (0) (3,564) 0 (15,843)	-2.3% 0.0% -22.0% 0.0% -22.0% 0.0% -8.8% 0.0% 2.3% 0.0% -21.1% 0.0% -2.1%
Custome CS200 Communi CS299 Communi CS299 Communi CS500 Messenge CS599 Messenge CS900 Central P CS901 Central P CS902 Central P CS903 Central P CS910 Customer CS915 Customer CS930 Customer CS931 Customer CS932 Customer CS932 Customer CS933 Customer CS933 Customer CS934 Digital Str Total Cus  Total Exp  Major Co Salary Sa	r Services - Service units cations cations Rech er Services Rech notocopying notocopying Rech ostage ostage Rech Services Admin Services Admin Rech First Management First Management Rech sirst Rech ategy Staffing	(1,629)  131,880 (131,850) 66,490 (66,500) 21,010 (20,990) 23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	(72,332)  128,856 (131,850) 51,854 (66,500) 19,159 (20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	(3,024) 0 (14,636) 0 (1,851) 0 528 0 (32,312) (0) (3,564) 0 (15,843)	-4340.3%  -2.3% 0.0% -22.0% 0.0% -8.8% 0.0% 2.3% 0.0% -21.1% 0.0% -2.1% 0.0% -2.7%
Custome CS200 Communi CS299 Communi CS500 Messenge CS599 Messenge CS900 Central Pl CS901 Central Pl CS902 Central Pl CS903 Central Pl CS903 Customer CS931 Customer CS931 Customer CS932 Customer CS933 Customer CS933 Customer CS933 Customer CS934 Customer CS935 Customer CS936 Customer CS937 Customer CS938 Digital Str Total Cus  Total Exp  Major Co Salary Sa	r Services - Service units cations cations Rech er Services er Services Rech notocopying notocopying Rech estage estage Rech Services Admin Services Admin Rech First Management First Management Rech First Rech ategy Staffing	131,880 (131,850) 66,490 (66,500) 21,010 (20,990) 23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	128,856 (131,850) 51,854 (66,500) 19,159 (20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	(3,024) 0 (14,636) 0 (1,851) 0 528 0 (32,312) (0) (3,564) 0 (15,843)	-2.3% 0.0% -22.0% 0.0% -8.8% 0.0% 2.3% 0.0% -21.1% 0.0% -2.1% 0.0% -2.7%
CS200 Communi CS299 Communi CS299 Communi CS500 Messenge CS599 Messenge CS900 Central Pl CS901 Central Pl CS902 Central Pl CS903 Central Pl CS903 Customer CS915 Customer CS930 Customer CS931 Customer CS932 Customer CS933 Customer CS933 Customer CS933 Customer CS934 Customer CS935 Digital Str Total Cus  Total Exp  Major Co Salary Sa	cations cations Rech er Services er Services Rech notocopying notocopying Rech estage estage Rech Services Admin Services Admin Rech First Management First Management Rech First Rech ategy Staffing	(131,850) 66,490 (66,500) 21,010 (20,990) 23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	(131,850) 51,854 (66,500) 19,159 (20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	0 (14,636) 0 (1,851) 0 528 0 (32,312) (0) (3,564) 0 (15,843)	0.0% -22.0% 0.0% -8.8% 0.0% 2.3% 0.0% -21.1% 0.0% -2.1% 0.0% -2.7%
CS200 Communic CS299 Communic CS299 Communic CS500 Messenge CS599 Messenge CS900 Central Places CS901 Customer CS910 Customer CS930 Customer CS931 Customer CS931 Customer CS932 Customer CS933 Customer CS938 Digital Structure Total Customer CS938 Digital Structure CS938	cations cations Rech er Services er Services Rech notocopying notocopying Rech estage estage Rech Services Admin Services Admin Rech First Management First Management Rech First Rech ategy Staffing	(131,850) 66,490 (66,500) 21,010 (20,990) 23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	(131,850) 51,854 (66,500) 19,159 (20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	0 (14,636) 0 (1,851) 0 528 0 (32,312) (0) (3,564) 0 (15,843)	0.0% -22.0% 0.0% -8.8% 0.0% 2.3% 0.0% -21.1% 0.0% -2.1% 0.0% -2.7%
CS299 Communi CS500 Messenge CS599 Messenge CS900 Central Pl CS901 Central Pl CS902 Central Pl CS903 Central Pl CS903 Customer CS915 Customer CS930 Customer CS931 Customer CS932 Customer CS933 Customer CS933 Customer CS933 Customer CS934 Digital Str Total Cus  Total Exp  Major Co Salary Sa	cations Rech er Services er Services Rech notocopying notocopying Rech estage estage Rech Services Admin Services Admin Rech First Management First Management Rech First Rech ategy Staffing	(131,850) 66,490 (66,500) 21,010 (20,990) 23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	(131,850) 51,854 (66,500) 19,159 (20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	0 (14,636) 0 (1,851) 0 528 0 (32,312) (0) (3,564) 0 (15,843)	0.0% -22.0% 0.0% -8.8% 0.0% 2.3% 0.0% -21.1% 0.0% -2.1% 0.0% -2.7%
CS500 Messenge CS599 Messenge CS990 Central Pl CS901 Central Pl CS902 Central Pl CS903 Central Pl CS910 Customer CS915 Customer CS930 Customer CS931 Customer CS932 Customer CS933 Customer CS938 Digital Str Total Cus  Total Exp  Major Co Salary Sa	er Services er Services Rech notocopying notocopying Rech estage estage Rech Services Admin Services Admin Rech First Management First Management Rech First Rech ategy Staffing	66,490 (66,500) 21,010 (20,990) 23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	51,854 (66,500) 19,159 (20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	(14,636) 0 (1,851) 0 528 0 (32,312) (0) (3,564) 0 (15,843)	-22.0% 0.0% -8.8% 0.0% 2.3% 0.0% -21.1% 0.0% -2.1% 0.0% -2.7%
CS599 Messenge CS900 Central Pl CS901 Central Pl CS902 Central Pl CS903 Central Pl CS903 Central Pl CS910 Customer CS915 Customer CS931 Customer CS932 Customer CS932 Customer CS933 Customer CS938 Digital Str Total Cus  Total Exp  Major Co Salary Sa	er Services Rech notocopying notocopying Rech stage stage Rech Services Admin Services Admin Rech First Management First Management Rech First Rech ategy Staffing	(66,500) 21,010 (20,990) 23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	(66,500) 19,159 (20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	0 (1,851) 0 528 0 (32,312) (0) (3,564) 0 (15,843)	0.0% -8.8% 0.0% 2.3% 0.0% -21.1% 0.0% -2.1% 0.0% -2.7%
CS900 Central PICS901 Central PICS901 Central PICS902 Central PICS903 Central PICS903 Customer CS931 Customer CS931 Customer CS932 Customer CS933 Customer CS938 Digital Stratal Customer CS938 Major Co	notocopying notocopying Rech postage postage Rech Services Admin Services Admin Rech First Management First Management Rech First Rech ategy Staffing	21,010 (20,990) 23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	19,159 (20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	(1,851) 0 528 0 (32,312) (0) (3,564) 0 (15,843)	-8.8% 0.0% 2.3% 0.0% -21.1% 0.0% -2.1% 0.0%
CS901 Central Pl CS902 Central Pl CS903 Central Pl CS903 Central Pl CS910 Customer CS931 Customer CS932 Customer CS933 Customer CS938 Digital Str Total Cus  Total Exp  Major Co Salary Sa	notocopying Rech pstage pstage Rech Services Admin Services Admin Rech First Management First Management Rech First Rech ategy Staffing	(20,990) 23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	(20,990) 23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	0 528 0 (32,312) (0) (3,564) 0 (15,843)	0.0% 2.3% 0.0% -21.1% 0.0% -2.1% 0.0% -2.7%
CS902 Central Po CS903 Central Po CS910 Customer CS915 Customer CS930 Customer CS931 Customer CS932 Customer CS933 Customer CS938 Digital Str Total Cus  Total Exp  Major Co Salary Sa	ostage ostage Rech Services Admin Services Admin Rech First Management First Management Rech First Rech ategy Staffing	23,130 (23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	23,658 (23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	528 0 (32,312) (0) (3,564) 0 (15,843)	2.3% 0.0% -21.1% 0.0% -2.1% 0.0% -2.7%
CS903 Central Po CS910 Customer CS915 Customer CS930 Customer CS931 Customer CS932 Customer CS938 Digital Str Total Cus  Total Exp  Major Co  Salary Sa	ostage Rech Services Admin Services Admin Rech First Management First Management Rech First First Rech ategy Staffing	(23,110) 153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	(23,110) 120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	0 (32,312) (0) (3,564) 0 (15,843)	0.0% -21.1% 0.0% -2.1% 0.0% -2.7%
CS910 Customer CS915 Customer CS930 Customer CS931 Customer CS932 Customer CS938 Digital Str Total Cus  Total Exp  Major Co  Salary Sa	Services Admin Services Admin Rech First Management Rech First First Rech ategy Staffing	153,030 (163,010) 169,060 (169,070) 584,881 (576,580)	120,718 (163,010) 165,496 (169,070) 569,038 (576,580)	(32,312) (0) (3,564) 0 (15,843)	-21.1% 0.0% -2.1% 0.0% -2.7%
CS915 Customer CS930 Customer CS931 Customer CS932 Customer CS933 Customer CS938 Digital Str  Total Cus  Total Exp  Major Co  Salary Sa	Services Admin Rech First Management First Management Rech First First Rech ategy Staffing	(163,010) 169,060 (169,070) 584,881 (576,580)	(163,010) 165,496 (169,070) 569,038 (576,580)	(0) (3,564) 0 (15,843)	0.0% -2.1% 0.0% -2.7%
CS930 Customer CS931 Customer CS932 Customer CS933 Customer CS938 Digital Str  Total Cus  Total Exp  Major Co  Salary Sa	First Management First Management Rech First First Rech ategy Staffing	169,060 (169,070) 584,881 (576,580)	165,496 (169,070) 569,038 (576,580)	(3,564) 0 (15,843) 0	-2.1% 0.0% -2.7%
CS931 Customer CS932 Customer CS933 Customer CS938 Digital Str  Total Cus  Total Exp  Major Co  Major Co  Salary Sa	First Management Rech First First Rech ategy Staffing	(169,070) 584,881 (576,580)	(169,070) 569,038 (576,580)	0 (15,843) 0	0.0% -2.7%
CS932 Customer CS933 Customer CS938 Digital Str Total Cus  Total Exp Major Co  Major Co  Salary Sa	First First Rech ategy Staffing	584,881 (576,580)	569,038 (576,580)	(15,843) 0	-2.7%
CS932 Customer CS933 Customer CS938 Digital Str Total Cus  Total Exp Major Co  Major Co  Salary Sa	First First Rech ategy Staffing	(576,580)	(576,580)	) O	
Total Exp  Major Co  Salary Sa	ategy Staffing		. ,		0.0%
Total Cus  Total Exp  Major Co  Major Co  Salary Sa		0	O O	^	
Total Cus  Total Exp  Major Co  Major Co  Salary Sa				U	0.0%
Major Co Major Co Salary Sa	tomer Services Expenditure	(1,629)	(72,332)	(70,703)	-4340.3%
Major Co Major Co Salary Sa				_	
Major Co Major Co Salary Sa	enditure Variation			£	£ (70,703) (a)
<b>Major Co</b> Salary Sa					(11,111)
Salary Sa	st Changes				
Salary Sa					0
-	st Savings				
	vings due to various vacant posts du	uring the year		(72,000)	(72,000)
					(=,=,=,
Major Ch	anges in Income Levels				
Minor Va	riations				1,297
Total Ex	penditure Variation				(70,703) (a
EARMAR	KED RESERVES				
Utilised 2	019/20				
Proposed	contribution c/fwd to 2019/20				
Net move					0
Total Exp	ment in earmarked reserves				

#### **Environmental Services**

		2019/20 Budget	2019/20 Actual	Variance	Variance
Code	Environmental Services	£	£	£	%
1,000	Employees	900,198	881,359	(18,839)	-2.1%
2,000	Premises	145,329	185,835	40,506	27.9%
3,000	Transport	43,800	44,449	649	1.5%
4,000	Supplies and Services	123,070	125,370	2,300	1.9%
1,000	S106 Expenditure	120,010	158,728	158,728	1.070
	Total Direct Expenditure	1,212,397	1,395,741	183,344	15.1%
		, ,	,,	/ -	
7,000	External Income	(413,920)	(387,484)	26,436	6.4%
	S106 contributions	,	(6,404)	(6,404)	0.0%
	Net Direct Expenditure	798,477	1,001,853	203,376	25.5% (a
5,000	Support Services	734,430	734,430	0	0.0%
6,500	Depreciation	89,760	89,760	0	0.0%
	Total Indirect Expenditure	824,190	824,190	0	0.0%
	T. (15 ) (10 ) 5 19	4 000 00=	1 000 010		10.70/
	Total Environmental Services Expenditure	1,622,667	1,826,043	203,376	12.5%
	Environmental Services - Service units				
ES100	Cemeteries	134,365	170,724	36,359	27.1%
ES101	Cemetery Lodge	(8,400)	0	8,400	100.0%
ES110	Bereavement Services	31,810	31,482	(328)	-1.0%
ES112	Bereavement Services Rech	(31,810)	(31,810)	0	0.0%
ES200	CCTV Initiatives	12,820	14,051	1,231	9.6%
ES250					-4.8%
	Community Safety	84,900	80,806	(4,094)	
ES251	Community Safety recharge	0	0	0	0.0%
ES252	Building Safer Community Fund	0	0	0	0.0%
ES256	Community Safety Partnership	0	0	0	0.0%
ES260	Food Protection	102,870	100,630	(2,240)	-2.2%
ES270	Water Quality Monitoring	40,730	46,320	5,590	13.7%
ES349	Private Sector Housing team Rech	0	0	0	0.0%
ES354	Private Sector Housing	79,650	100,542	20,892	26.2%
ES360	Dog Warden	19,470	22,789	3,319	17.0%
ES361	Public Health	0	0	0	0.0%
ES450	Parks & Open Spaces	373,210	368,707	(4,503)	-1.2%
ES455	Amory Park	50,064	51,547	1,483	3.0%
ES460	Play Areas	221,040	260,689	39,649	17.9%
ES500	Emergency Planning	40,600	39,830	(770)	-1.9%
ES550	Licensing	78,920	81,726	2,806	3.6%
ES580	Pool Car Running Costs	7,480	5,160	(2,320)	-31.0%
ES600	Pest Control	30,130	26,798	(3,333)	-11.1%
ES650	Contaminated Land	0	0	0	0.0%
ES660	Control of Pollution	115,630	228,121	112,491	97.3%
ES670	Local Air Pollution	7,290	7,157	(133)	-1.8%
ES720	ES Management	0	0	0	0.0%
ES730	Environmental Enforcement	221,760	208,704	(13,056)	-5.9%
ES731	Environmental Enforcement Rech	(220,950)	(220,950)	0	0.0%
ES733	Environmental Health	756,218	751,952	(4,266)	-0.6%
ES734	Environmental Health Rech	(532,400)	(532,400)	0	0.0%
ES740	Licensing Unit	144,900	151,099	6,199	4.3%
ES741	Licensing Unit Rech	(144,900)	(144,900)	0	0.0%
ES760	Health & Safety Officer	0	0	0	0.0%
PS480	MDDC Footpaths & Railway Walks	7,270	7,270	0	0.0%
	Total Environmental Services Expenditure	1,622,667	1,826,043	203,376	12.5%

### **Environmental Services**

		£	£
	Total Expenditure Variation		203,376
	Major Cost Changes		
ES740	Licensing - salary overspend due to JE regrades. We will be able to adjust fees going forward.	7,000	
			7,000
	Major Cost Savings		
ES354&			
ES733	Vacant posts during the year - mostly off-set by unachieved income	(22,000)	
ES730	Vacant post in Environmental Enforcement has resulted in a one-off salary saving	(10,000)	
			(32,000)
	Major Changes in Income Levels		
ES550	Licensing income - unpredictability on licence numbers under the new animal licensing regulations.	4,700	
ES354	HMO income not achieved due to vacant post	16,900	
ES354	Income write-off due to loss of a major Housing prosecution case	18,000	
ES100	Cemetery Income down on Internments & Exclusive Burial Rights	34,000	
			73,600
	Minor Variations		2,450
	SERVICE MOVEMENT BEFORE STATUTORY ADJUSTMENTS		51,050
ES450	Net S106 receipts & grants (also see EMR below) Parks & Open Spaces		4.449
ES455	Net S106 receipts & grants (also see EMR below) Amory Pk		138
ES460	Net S106 receipts & grants (also see EMR below) Play Areas		32,632
ES660	Net S106 receipts & grants (also see EMR below) Control of Pollution		115,106
	Total Expenditure Variation		203,376
	EARMARKED RESERVES		
	Utilised 2019/20		
	S106 - Air Quality	(121,509)	
	S106 - Public Open Space	(37,220)	
	Proposed contribution c/fwd to 2019/20		
	S106 - Air Quality	6.403	
	oro in quanty	0,400	
	Net movement in earmarked reserves before statutory adjustments		(152,326)

**Finance and Performance** 

		2019/20	2019/20	Variance	Variance
Code	Finance and Performance	Budget £	Actual £	£	%
1.000	Employees	540,600	540,477	(123)	0.0%
,	Premises	0-10,000	0	(120)	0.0%
	Transport	1,280	1,926	646	50.5%
	Supplies and Services	148,440	150,526	2,086	1.4%
.,	Total Direct Expenditure	690,320	692,928	2,608	0.4%
	·	·			
7,000	External Income	0	(7,754)	(7,754)	0.00%
	Net Direct Expenditure	690,320	685,174	(5,146)	-0.7% (a)
5.000	Support Services	(707,200)	(707,200)	0	0.0%
	Depreciation	0	0	0	0.0%
	Total Indirect Expenditure	(707,200)	(707,200)	0	0.0%
	Total Finance and Performance Expenditure	(16,880)	(22,026)	(5,146)	-30.5%
	Total i manoc and i oriormanoc Exponentaro	(10,000)	(22,020)	(0,140)	00.070
	Finance and Performance - Service units				
	Accountancy Services	514,100	519,325	5,225	1.0%
	Accountancy Services Rech	(514,010)	(514,010)	0	0.0%
	Internal Audit	105,070	101,961	(3,109)	-3.0%
	Internal Audit Rech	(105,060)	(105,060)	0 (105)	0.0%
	Procurement	126,250	125,755	(495)	-0.4%
	Procurement Rech	(138,280) 99,220	(138,280) 97,447	0 (1,773)	0.0% -1.8%
	Purchase Ledger		(104,200)		
	Purchase Ledger Rech	(104,200)	, ,	0	0.0% -3.6%
P500	Sales Ledger Sales Ledger Rech	140,160 (140,130)	135,166 (140,130)	(4,994)	-3.6%
P399	Total Finance and Performance	(140,130)	(22,026)	(5,146)	-30.5%
				£	£
	Total Expenditure Variation			Z.	(5,146) (a)
	Major Cost Changes				
					0
	Major Cost Savings				
	Salary Saying due to vacant posts			(5.000)	
	Salary Saving due to vacant posts			(5,000)	(5,000)
	Major Changes in Income Levels			(5,000)	(5,000)
				(5,000)	
	Major Changes in Income Levels			(5,000)	0
	Major Changes in Income Levels  Minor Variations			(5,000)	0 (146)
	Major Changes in Income Levels			(5,000)	0 (146)
	Major Changes in Income Levels  Minor Variations			(5,000)	0 (146)
	Major Changes in Income Levels  Minor Variations  Total Expenditure Variation			(5,000)	0 (146)
	Major Changes in Income Levels  Minor Variations  Total Expenditure Variation  EARMARKED RESERVES			(5,000)	0 (146)
	Major Changes in Income Levels  Minor Variations  Total Expenditure Variation  EARMARKED RESERVES Utilised 2019/20			(5,000)	0 (146)
	Major Changes in Income Levels  Minor Variations  Total Expenditure Variation  EARMARKED RESERVES Utilised 2019/20			(5,000)	0 (146)

### **Grounds Maintenance**

		2019/20 Budget	2019/20 Actual	Variance	Variance
Code	Grounds Maintenance	£	£	£	%
1,000	Employees	530,340	475,974	(54,366)	-10.3%
	Premises	0	0	0	0.0%
3,000	Transport	90,940	95,172	4,232	4.7%
4,000	Supplies and Services	37,410	26,238	(11,172)	-29.9%
	Total Direct Expenditure	658,690	597,384	(61,306)	-9.3%
7,000	External Income	(48,500)	(67,865)	(19,365)	-39.93%
	Net Direct Expenditure	610,190	529,519	(80,671)	-13.2% (a
5,000	Support Services	(585,560)	(585,560)	0	0.0%
6,500	Depreciation	3,260	3,260	0	0.0%
	Total Indirect Expenditure	(582,300)	(582,300)	0	0.0%
	Total Grounds Maintenance Expenditure	27,890	(52,781)	(80,671)	-289.2%
	Grounds Maintenance - Service units				
SM960	Grounds Maintenance	808,200	727,529	(80,671)	-10.0%
M961	Grounds Maintenance Rech	(780,310)	(780,310)	(00,071)	0.0%
JIVIOOT	Total Grounds Maintenance Expenditure	27,890	(52,781)	(80,671)	-289.2%
			(02,101)	(00,01.1)	200.270
				£	£
	Total Expenditure Variation				(80,671) (a
	Major Cost Changes				0
	Major Cost Savings				
	Salary savings - service restructure and vacant posts during the year.			(44,100)	
	Underspend on training budget and equipment.			(10,470)	
	Underspend on repairs of plant and equipment. This is due to some				
	of the equipment being relatively new.			(6,000)	
					(60,570)
	Major Changes in Income Levels				
	Additional income for adhoc work.			(10,000)	
	Sale of old mowers and vehicle.			(7,200)	(17,200)
	Minor Variations				(2,901)
	Total Expenditure Variation				(80,671) (a
					(00,071) (a
	EARMARKED RESERVES				
	Utilised 2019/20				
	Proposed contribution c/fwd to 2019/20				
	Net movement in earmarked reserves				0
	Total Expenditure variation after Earmarked Reserves				(80,671)

**General Fund Housing** 

	ai Fullu Housilig	2019/20	2019/20	Variance	Variance
		Budget	Actual		
Code	General Fund Housing	£	£	£	%
1,000	Employees	273,180	252,342	(20,838)	-7.6%
	Premises	7,750	5,032	(2,718)	-35.1%
	Transport	14,950	13,942	(1,008)	-6.7%
	Supplies and Services	379,998	447,703	67,706	17.8%
	Total Direct Expenditure	675,878	719,020	43,142	6.4%
7,000	External Income	(598,354)	(710,016)	(111,662)	-18.66%
	Net Direct Expenditure	77,524	9,004	(68,520)	-88.4% (a
5,000	Support Services	43,230	43,230	0	0.0%
	Depreciation	620	620	0	0.0%
	Total Indirect Expenditure	43,850	43,850	0	0.0%
			,		
	Total General Fund Housing Services Expendi	121,374	52,854	(68,520)	-56.5%
	General Fund Housing - Service units				
HG320	Housing & Homelessness Advice	230,590	233,506	2,916	1.3%
HG330	Refugee Housing Scheme	0	0	0	0.0%
HG340	Community Land Trusts	3,125	3,125	0	0.0%
HG345	Rough Sleeping Initiative	(25,335)	(25,335)	0	0.0%
HG347	Rough Sleeping Initiative MDDC/EDDC	(8,650)	(8,650)	0	0.0%
HG350	Community Alarms	(101,090)	(138,254)	(37,164)	-36.8%
HG373	Homelessness & Enabling Team	297,580	263,308	(34,272)	-11.5%
	Ivor Macey House Project	22,733	22,733	O O	0.0%
	Homeless & Enabling Team Rech	(297,580)	(297,580)	0	0.0%
	Total General Fund Housing Services Expendi	121,374	52,854	(68,520)	-56.5%
				£	£
	Total Expenditure Variation				(68,520) (a
	Major Cost Changes				
	Impairment Allowance to reflect Covid			6,000	
HG320	Bad Debts Written Off			10,300	
					16,300
	Major Cost Savings				
	Temp Accommodation net costs under budget			(36,000)	
HG350	Community Alarms: estimated surplus due to under	spend on servic	e overheads	(19,000)	
	Salary underspends within the GF Housing staff un	it Logialativo ol	hangoo		
	implemented at the beginning of 2018/19 brought in				
	Provision had been made for an Officer to work with				
	they first presented as homeless but as the new pro	0 11			
	the need for this post could not be justified. Looking				
	been retained for the next budget year. Minor other			(31,000)	
10070	been retained for the flext budget year. Willion other	savirigs irrolador	4	(01,000)	(86,000)
	Major Changes in Income Levels				
	Discretionary Allowance less than budgeted			21,270	
	Community Alarms : Income above budget			(13,000)	
10000	Community / warmo . moome above budget			(13,000)	8,270
	Minor Variations				·
√arious	Small variances			(7,090)	(7,090)
	Total Expenditure Variation				(68,520) (a

**General Fund Housing** 

Utilised 2019/20	
Proposed contribution c/fwd to 2019/20	
Net movement in earmarked reserves	0

#### **Human Resources**

	n Resources	2019/20 Budget	2019/20 Actual	Variance	Variance
Code	Human Resources	£	£	£	%
1,000	Employees	418,730	434,010	15,280	3.6%
2,000	Premises	0	0	0	0.0%
	Transport	2,500	3,397	897	35.9%
4,000	Supplies and Services	43,860	40,432	(3,428)	-7.8%
	Total Direct Expenditure	465,090	477,839	12,749	2.7%
7,000	External Income	0	(7,135)	(7,135)	0.00%
	Net Direct Expenditure	465,090	470,705	5,615	1.2% (a)
5,000	Support Services	(427,800)	(427,800)	0	0.0%
6,500	Depreciation	0	0	0	0.0%
	Total Indirect Expenditure	(427,800)	(427,800)	0	0.0%
	Total Human Resources Expenditure	37,290	42,905	5,615	15.1%
	HR - Service units				
HR100	Human Resources	372,770	391,839	19,069	5.1%
HR199	Human Resources Rech	(372,710)	(372,710)	0	0.0%
HR200	Staff Development Training	37,260	32,925	(4,335)	-11.6%
	CPD Training	0	0	0	0.0%
	Post Entry Training	0	0	0	0.0%
	Health & Safety Training	0	0	0	0.0%
		73,150	66,588	(6,562)	-9.0%
HR399	Payroll Rech	(73,160)	(73,160)	0	0.0%
HR400	Learning & Development	54,990	53,097	(1,893)	-3.4%
HR499	Learning & Development Rech	(55,030)	(55,030)	0	0.0%
HR600	Health & Safety Officer	42,900	42,236	(664)	-1.5%
HR699	Health & Safety Officer Rech	(42,880)	(42,880)	0	0.0%
	Total Human Resources Expenditure	37,290	42,905	5,615	15.1%
				£	£
	Total Expenditure Variation			۲	5,615 (a)
	Major Cost Changes				
	Salary overspend due to staff changes within HR			24,000	
	, ,			•	24,000
	Major Cost Savings				
	Vacant posts during the year			(12,000)	
					(12,000)
	Major Changes in Income Levels				0
	Minor Variations				(6,385)
	Total Expenditure Variation				5,615 (a)
	EARMARKED RESERVES				
	Utilised 2019/20				
	Proposed contribution c/fwd to 2019/20				
	Net movement in earmarked reserves				0
	Total Expenditure variation after Earmarked Reserves				5,615

Support Services			2019/20	2019/20	Variance	Variance	
1,000   Employees						0.4	
2,000   Premises							
1,000   1,856   356   82,0%							
4,000   Supplies and Services   436,315   422,845   (13,470)   -3.1%   Total Direct Expenditure   987,535   974,364   (13,171)   -1.3%   (17,342)   -1.8%   (17,342)   -1.8%   (18,171							
Total Direct Expenditure							
External Income	.,000		<u>.</u>				
Net Direct Expenditure		Total 2 iioo 2/ponditaro	001,000	0,00.	(10,111)		
Net Direct Expenditure	7.000	External Income	0	(4.170)	(4.170)	0.00%	
Company	,	Net Direct Expenditure	987,535			-1.8% (a	
Company							
Total Indirect Expenditure			(977,030)				
Total ICT Services Expenditure   32,855   15,513   (17,342)   -52.8%	6,500						
ICT - Service units		Total Indirect Expenditure	(954,680)	(954,680)	0	0.0%	
ICT - Service units		Total ICT Services Expenditure	32 855	15 513	(17 342)	-52 8%	
1100		Total To 1 Gol VIGGO Expoliation	02,000	10,010	(11,0-12)	02.070	
T199		ICT - Service units					
1300   Central Telephones	IT100		,	81,395	(3,395)		
Central Telephones Rech			,	,			
170   ICT Network & Hardware   207,335   190,694   (26,641)   -12,8%   1499   ICT Network & Hardware Rech   (192,420)   (192,420)   0   0,0%   17500   ICT Software Support & Maint.   488,710   471,337   (17,373)   -3,6%   1590   ICT Software Support & Maint.   488,710   471,337   (17,373)   -3,6%   1500   ICT Software Support & Maint.   488,710   471,337   (17,373)   -3,6%   1500   ICT Staff Unit Rech   (301,920)   300,940   0   0.0%   1690   ICT Staff Unit Rech   (380,940)   (380,940)   0   0.0%   1690   ICT Staff Unit Rech   (380,940)   (380,940)   0   0.0%   1690   ICT Staff Unit Rech   (380,940)   (380,940)   0   0.0%   1690   ICT Staff Unit Rech   (20,690)   (20,690)   0   0.0%   1690   ICT Staff Unit Rech   (20,690)   (20,690)   0   0.0%   1690   ICT Staff Unit Rech   (20,690)   (20,690)   0   0.0%   1690   ICT Staff Unit Rech   (20,690)   (20,690)   0   0.0%   ICT Staff Unit Rech   (20,690)	IT300	-			- ,		
1799   ICT Network & Hardware Rech   (192.420)   (192.420)   0 0.0%					•		
T500							
T599							
Teop		••					
T699	IT600						
T800	IT699	ICT Staff Unit Rech			0	0.0%	
Tags	IT700	Cyber Security	36,280	41,884	5,604	15.4%	
1990   Digital Services Recharge   (250,000)   (250,000)   0   0,0%	IT800						
Total ICT Services Expenditure   32,855   15,513   (17,342)   -52.8%	IT899						
Total ICT Services Expenditure  12,855 15,513 (17,342) -52.8%  15 E £  Total Expenditure Variation  Major Cost Changes  Delay in Central Government utilising the internet for submission of statutory returns - meaning the Council has to pay for a private sector network connection.  7,090  T700 Phone switch support and maintenance not included in 19-20 budget. 8,200  1300 Phone switch support and maintenance. This will disappear in 20-21 when voice Sk 8,000  1500 Idox support fees more than budgeted. Migration work to new hardware required. 11,800  Overspend on computing software licence fee 7,000  Major Cost Savings  T100/600 Salary savings due to vacant posts (9,000)  T400 Underspend on computer hardware. This was to help offset overspend on IT300. (10,000)  T400 The new contract for datalines came in less than budgeted. (13,000)  T500 Client access licence. Indicative prices used for budget setting included a licence for per user and device. Only a user licence is required to deliver applications. (27,800)  Major Changes in Income Levels  Minor Variations 368  Total Expenditure Variation (17,342) (  EARMARKED RESERVES  Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0							
Total Expenditure Variation  Major Cost Changes  Delay in Central Government utilising the internet for submission of statutory returns - meaning the Council has to pay for a private sector network connection.  7,090  New contact centre support and maintenance not included in 19-20 budget.  8,200  Phone switch support and maintenance. This will disappear in 20-21 when voice Sk.  8,000  1500  Idox support fees more than budgeted. Migration work to new hardware required.  11,800  7,000  Major Cost Savings  T100/600  Salary savings due to vacant posts  Underspend on computer hardware. This was to help offset overspend on IT300.  Underspend on computer hardware. This was to help offset overspend on IT300.  Client access licence. Indicative prices used for budget setting included a licence for per user and device. Only a user licence is required to deliver applications.  (59,800)  Major Changes in Income Levels  Minor Variations  368  Total Expenditure Variation  (17,342) (  EARMARKED RESERVES  Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves	11999						
Total Expenditure Variation (17,342) (1		Total 101 del vices Experiordire	32,033	10,010	(17,542)	-32.070	
Major Cost Changes  Delay in Central Government utilising the internet for submission of statutory returns - meaning the Council has to pay for a private sector network connection.  7,090  New contact centre support and maintenance not included in 19-20 budget.  8,200  7300  Phone switch support and maintenance. This will disappear in 20-21 when voice Sk  8,000  1300  Phone switch support and maintenance. This will disappear in 20-21 when voice Sk  8,000  14,000  Tool dox support fees more than budgeted. Migration work to new hardware required.  11,800  Overspend on computing software licence fee  7,000  Major Cost Savings  T100/600  Salary savings due to vacant posts  1400  Underspend on computer hardware. This was to help offset overspend on IT300.  1400  The new contract for datalines came in less than budgeted.  (13,000)  T500  Client access licence. Indicative prices used for budget setting included a licence for per user and device. Only a user licence is required to deliver applications.  (59,800)  Major Changes in Income Levels  Minor Variations  368  Total Expenditure Variation  (17,342) (  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves					£	£	
Delay in Central Government utilising the internet for submission of statutory returns - meaning the Council has to pay for a private sector network connection.  New contact centre support and maintenance not included in 19-20 budget.  Ray Delay in Centre support and maintenance not included in 19-20 budget.  Ray Delay in Centre support and maintenance. This will disappear in 20-21 when voice Sk.  Ray Delay in Centre support and maintenance. This will disappear in 20-21 when voice Sk.  Ray Delay in Centre support and maintenance. This will disappear in 20-21 when voice Sk.  Ray Delay in Centre support and maintenance. This will disappear in 20-21 when voice Sk.  Ray Delay in Centre support and maintenance. This will disappear in 20-21 when voice Sk.  Ray Delay in Centre support and maintenance not included. In 20-20 state support fees more than budgeted. In 20-20 state support support fees support fees used for budget of setting included a licence for per user and device. Only a user licence is required to deliver applications. (27,800)  Major Changes in Income Levels  Minor Variations 368  Total Expenditure Variation (17,342) (  EARMARKED RESERVES  Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0		Total Expenditure Variation				(17,342) (a	
Delay in Central Government utilising the internet for submission of statutory returns - meaning the Council has to pay for a private sector network connection.  New contact centre support and maintenance not included in 19-20 budget.  Ray Delay in Centre support and maintenance not included in 19-20 budget.  Ray Delay in Centre support and maintenance. This will disappear in 20-21 when voice Sk.  Ray Delay in Centre support and maintenance. This will disappear in 20-21 when voice Sk.  Ray Delay in Centre support and maintenance. This will disappear in 20-21 when voice Sk.  Ray Delay in Centre support and maintenance. This will disappear in 20-21 when voice Sk.  Ray Delay in Centre support and maintenance. This will disappear in 20-21 when voice Sk.  Ray Delay in Centre support and maintenance not included. In 20-20 state support fees more than budgeted. In 20-20 state support support fees support fees used for budget of setting included a licence for per user and device. Only a user licence is required to deliver applications. (27,800)  Major Changes in Income Levels  Minor Variations 368  Total Expenditure Variation (17,342) (  EARMARKED RESERVES  Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0		Major Cost Changes					
returns - meaning the Council has to pay for a private sector network connection.  7,090  New contact centre support and maintenance not included in 19-20 budget. 8,200  T300 Phone switch support and maintenance. This will disappear in 20-21 when voice Sk 8,000  T500 Idox support fees more than budgeted. Migration work to new hardware required. 11,800  T900 Overspend on computing software licence fee 7,000  Major Cost Savings  T100/600 Salary savings due to vacant posts (9,000)  T400 Underspend on computer hardware. This was to help offset overspend on IT300. (10,000)  T400 The new contract for datalines came in less than budgeted. (13,000)  T500 Client access licence. Indicative prices used for budget setting included a licence for per user and device. Only a user licence is required to deliver applications. (27,800)  Major Changes in Income Levels  Minor Variations 368  Total Expenditure Variation (17,342) (  EARMARKED RESERVES  Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0			et for submission of s	statutory			
T300 Phone switch support and maintenance. This will disappear in 20-21 when voice Sk 8,000 T500 Idox support fees more than budgeted. Migration work to new hardware required. 11,800 T900 Overspend on computing software licence fee 7,000  Major Cost Savings T100/600 Salary savings due to vacant posts (9,000) T400 Underspend on computer hardware. This was to help offset overspend on IT300. (10,000) T400 The new contract for datalines came in less than budgeted. (13,000) T500 Client access licence. Indicative prices used for budget setting included a licence for per user and device. Only a user licence is required to deliver applications. (27,800)  Major Changes in Income Levels  Minor Variations 368  Total Expenditure Variation (17,342) (  EARMARKED RESERVES Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0	IT700				7,090		
T300 Phone switch support and maintenance. This will disappear in 20-21 when voice Sk 8,000 T500 Idox support fees more than budgeted. Migration work to new hardware required. 11,800 T900 Overspend on computing software licence fee 7,000  Major Cost Savings T100/600 Salary savings due to vacant posts (9,000) T400 Underspend on computer hardware. This was to help offset overspend on IT300. (10,000) T400 The new contract for datalines came in less than budgeted. (13,000) T500 Client access licence. Indicative prices used for budget setting included a licence for per user and device. Only a user licence is required to deliver applications. (27,800)  Major Changes in Income Levels  Minor Variations 368  Total Expenditure Variation (17,342) (  EARMARKED RESERVES Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0	IT300	New contact centre support and maintenance no	ot included in 19-20 b	oudget.	8,200		
Major Cost Savings T100/600 Salary savings due to vacant posts (9,000) T400 Underspend on computer hardware. This was to help offset overspend on IT300. (10,000) T400 The new contract for datalines came in less than budgeted. (13,000) T500 Client access licence. Indicative prices used for budget setting included a licence for per user and device. Only a user licence is required to deliver applications. (27,800)  Major Changes in Income Levels  Minor Variations 368  Total Expenditure Variation (17,342) (  EARMARKED RESERVES Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0	IT300	Phone switch support and maintenance. This wil	ll disappear in 20-21	when voice Sk	8,000		
Major Cost Savings T100/600 Salary savings due to vacant posts (9,000) T400 Underspend on computer hardware. This was to help offset overspend on IT300. (10,000) T400 The new contract for datalines came in less than budgeted. (13,000) T500 Client access licence. Indicative prices used for budget setting included a licence for per user and device. Only a user licence is required to deliver applications. (27,800)  Major Changes in Income Levels  Minor Variations 368  Total Expenditure Variation (17,342) (  EARMARKED RESERVES Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0	IT500		n work to new hardwa	are required.			
Major Cost Savings T100/600 Salary savings due to vacant posts (9,000) T400 Underspend on computer hardware. This was to help offset overspend on IT300. (10,000) T400 The new contract for datalines came in less than budgeted. (13,000) T500 Client access licence. Indicative prices used for budget setting included a licence for per user and device. Only a user licence is required to deliver applications. (27,800)  Major Changes in Income Levels  Minor Variations 368  Total Expenditure Variation (17,342) (  EARMARKED RESERVES Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0	IT900	Overspend on computing software licence fee			7,000		
T100/600 Salary savings due to vacant posts (9,000) T400 Underspend on computer hardware. This was to help offset overspend on IT300. (10,000) T400 The new contract for datalines came in less than budgeted. (13,000) T500 Client access licence. Indicative prices used for budget setting included a licence for per user and device. Only a user licence is required to deliver applications. (27,800)  Major Changes in Income Levels  Minor Variations 368  Total Expenditure Variation (17,342) (  EARMARKED RESERVES Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0						42,090	
T100/600 Salary savings due to vacant posts (9,000) T400 Underspend on computer hardware. This was to help offset overspend on IT300. (10,000) T400 The new contract for datalines came in less than budgeted. (13,000) T500 Client access licence. Indicative prices used for budget setting included a licence for per user and device. Only a user licence is required to deliver applications. (27,800)  Major Changes in Income Levels  Minor Variations 368  Total Expenditure Variation (17,342) (  EARMARKED RESERVES Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0		Major Cost Savings					
T400 Underspend on computer hardware. This was to help offset overspend on IT300. (10,000) T400 The new contract for datalines came in less than budgeted. (13,000) T500 Client access licence. Indicative prices used for budget setting included a licence for per user and device. Only a user licence is required to deliver applications. (27,800)  Major Changes in Income Levels  Minor Variations 368  Total Expenditure Variation (17,342) (  EARMARKED RESERVES Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0	IT100/600				(9,000)		
T400 The new contract for datalines came in less than budgeted. (13,000) T500 Client access licence. Indicative prices used for budget setting included a licence for per user and device. Only a user licence is required to deliver applications. (27,800)  Major Changes in Income Levels  Minor Variations 368  Total Expenditure Variation (17,342) (  EARMARKED RESERVES Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0	IT400		help offset oversper	nd on IT300.			
T500 Client access licence. Indicative prices used for budget setting included a licence for per user and device. Only a user licence is required to deliver applications. (27,800)  (59,800)  Major Changes in Income Levels  Minor Variations 368  Total Expenditure Variation (17,342) (  EARMARKED RESERVES  Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0	IT400						
Major Changes in Income Levels  Minor Variations  368  Total Expenditure Variation  EARMARKED RESERVES Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves  0	IT500			led a licence	, ,		
Major Changes in Income Levels  Minor Variations 368  Total Expenditure Variation (17,342) (  EARMARKED RESERVES Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0		for per user and device. Only a user licence is re	equired to deliver app	olications.	(27,800)		
Major Changes in Income Levels  Minor Variations 368  Total Expenditure Variation (17,342) (  EARMARKED RESERVES Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0						(59 800)	
Total Expenditure Variation (17,342) (  EARMARKED RESERVES  Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0		Major Changes in Income Levels				(55,555)	
Total Expenditure Variation (17,342) (  EARMARKED RESERVES  Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0		Minor Variations				260	
EARMARKED RESERVES Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0							
Utilised 2019/20  Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0		Total Expenditure Variation				(17,342) (a	
Proposed contribution c/fwd to 2019/20  Net movement in earmarked reserves 0		EARMARKED RESERVES					
Net movement in earmarked reserves 0		Utilised 2019/20					
·		Proposed contribution c/fwd to 2019/20					
·		Net movement in earmarked reserves				0	

**Legal and Democratic Services** 

		2019/20 Budget	2019/20 Actual	Variance	Variance
Code	Legal and Democratic Services	£	£	£	%
1,000	Employees	568,696	751,172	182,476	32.1%
2,000	Premises	200	39,721	39,521	19760.3%
3,000	Transport	17,700	17,699	(1)	0.0%
4,000	Supplies and Services	593,810	632,207	38,397	6.5%
	Total Direct Expenditure	1,180,406	1,440,798	260,392	22.1%
	•	· ·	· · ·	·	
7,000	External Income	(44,200)	(404,139)	(359,939)	-814.34%
	Net Direct Expenditure	1,136,206	1,036,659	(99,547)	22.1% (a
	·	, ,	, ,	, ,	,
5,000	Support Services	(42,050)	(42,050)	0	0.0%
6,500	Depreciation	0	0	0	0.0%
,	Total Indirect Expenditure	(42,050)	(42,050)	0	22.1%
	·	, , ,	, , ,		
	Total Legal and Democratic Services	1,094,156	994,609	(99,547)	22.1%
	Legal & Democratic Services - Service units				
_D100	Electoral Registration	272,080	230,282	(41,798)	-15.4%
D199	Electoral Registration Rech	(820)	(820)	0	0.0%
D200	Election costs	113,716	135,059	21,343	N/A
D300	Democratic Rep & Management	709,170	697,075	(12,095)	-1.7%
D400	Committee Services	163,000	158,154	(4,846)	-3.0%
D499	Committee Services Rech	(163,000)	(163,000)	0	0.0%
D600	Legal Services	420,850	358,700	(62,150)	-14.8%
_D699	Legal Services Rech	(420,840)	(420,840)	(02,130)	0.0%
	Total Legal and Democratic Services	1,094,156	994,609	(99,547)	0.070
	Total Edgar and Bomodratic Cervices	1,004,100	004,000	(00,041)	
	Total Expenditure Variation			£	£ (99,547) (a
	·				(,-, (-
_D201	Major Cost Changes  District election spend not fully covered by available EMF	<u> </u>		40.000	
_D201 _D100	Net overspend on printing & postage costs	`		19,000 9,000	
LD 100	Net oversperid on printing & postage costs			9,000	28,000
	Major Cost Savings				
_D600	Software budget underspend net of subscription spend			(7,000)	
D600	Underspend on consultancy budget			(48,000)	
_D100	Consultancy budget for boundary review not required			(30,000)	
_D100	Saving on staff costs due to carrying a vancancy for a nu	mber of months		(5,000)	
_D400	Saving on staff costs due to carrying a vancancy for a nu			(5,000)	
_D100	Saving against budgeted software costs	iniber of monare		(5,000)	
_D 100	caring againer saagetea contrait coole			(0,000)	(100,000)
					(:::,:::,
<b>5</b> 65 -	Major Changes in Income Levels				
D600	Under recovery of S106 income			9,400	
_D600	Fees and Charges income above budget			(11,000)	
_D100	Increase in IER funding above budget			(16,800)	
_D100	Sales of electoral register not budgeted for			(5,000)	,
					(23,400)
	Minor Variations				(4,147)
	Total Expenditure Variation				(99,547) (a
	EARMARKED RESERVES				
	Utilised 2019/20				
	Proposed contribution c/fwd to 2019/20				
	Net movement in earmarked reserves (other than budge	ted)			0

**Planning and Regeneration** 

		2019/20 Budget	2019/20 Actual	Variance	Variance	
Code	Planning and Regeneration	£	£	£	%	
1,000	Employees	1,844,252	1,798,797	(45,455)	-2.5%	
2,000	Premises	0	1,380	1,380	0.0%	
3,000	Transport	48,716	43,941	(4,775)	-9.8%	
4,000	Supplies and Services	636,059	815,049	178,990	28.1%	
	S106 Expenditure		207,945	207,945	0.0%	
	Total Direct Expenditure	2,529,027	2,867,112	338,084	13.4%	
7,000	External Income	(1,360,856)	(1,195,494)	165,362	12.2%	
,	S106 contributions	, , ,	(29,091)	(29,091)	0.0%	
	Grant funding	(174,446)	(190,266)	(15,820)	-9.1%	
	Net Direct Expenditure	993,725	1,452,261	458,536	46.1% (a	
5,000	Support Services	488,170	488,170	0	0.0%	
6,500	Depreciation	0	0	0	0.0%	
-,	Total Indirect Expenditure	488,170	488,170	0	0.0%	
	Total Planning and Regeneration Expenditure	1,481,895	1,940,431	458,536	30.9%	
	Total Planning and Regeneration Expenditure	1,401,095	1,540,431	450,556	30.9 %	
DD 4 2 2	Planning and Regeneration - Service units	20.00-	40.400	(4= =0.5)		
PR100	Building Regulations	29,900	12,108	(17,792)	-59.5%	
PR110	Enforcement	160,400	157,236	(3,164)	-2.0%	
PR200	Development Control	223,560	732,639	509,079	227.7%	
	Local Land Charges	(2,230)	(18,482)	(16,252)	-728.8%	
	Tiverton EUE	186,779	186,779	0	0.0%	
PR225	Garden Village Project	2,804	3,004	200	7.1%	
PR300	Environmental Enhancement	3,090	3,090	(9.063)	0.0%	
PR400	Business Development	438,123	430,060	(8,063)	-1.8%	
PR411	Business Development Recharge	(26,290)	(26,290)	0	0.0%	
PR420	Tiverton Town Centre Regen Project	0	86,509	86,509	0.0%	
	Historic Buildings	8,010	8,010	0	0.0%	
PR600	Forward Planning Unit	313,394	237,947	(75,447)	-24.1%	
PR699	Forward Planning Unit Rech	(318,350)	(254,445)	63,905	20.1%	
		0	0	0	0.0%	
PR810	Statutory Development Plan	451,575	382,670	(68,905)	-15.3%	
	Assets of community value	4,520	4,560	40	0.9%	
PR900	Dangerous Buildings And Trees	6,610	(4,965)	(11,575)	-175.1%	
	Total Planning and Regeneration Expenditure	1,481,895	1,940,431	458,536	30.9%	
				£	£	
	Total Expenditure Variation				458,536 (a)	
	Major Cost Changes					
PR200	Miscellaneous planning costs			100,000		
PR420	Tiverton Town Centre Regeneration - aborted capital project of	osts		86,500	400 700	
	Major Cost Savings				186,500	
PR400	Specific maintenance project underspend (see EMR below)			(20,000)		
PR600	Salary savings			(23,000)		
PR600	Savings on consultancy, grants and stationery			(10,000)		
1 11000	Savings on consultancy, grants and stationery			(10,000)	(53,000)	
PR200	Major Changes in Income Levels	antiona roosi:l		470 500		
	Planning Fees under budget due to number and scale of appli- Income from Section 97 work	cations received		170,500		
PR900	Income from Section 97 work			(10,650)	159,850	
	Minor Variations				(13,669)	
	SERVICE MOVEMENT BEFORE STATUTORY ADJUSTMENTS					
DDSOO	Net S106 Receipts & Grants (also see EMR below)				<b>279,681</b>	
PR200	NEL 3 TOO RECEIPLS & GLAITIS (AISO SEE EIVIK DEIOW)				178,855	
	Total Expenditure Variation				458,536 (a	

Planning and Regeneration

EARMARKED RESERVES		
Utilised 2019/20		
S106 - Public Open Space	(207,945)	
Proposed contribution c/fwd to 2019/20		
S106 - Public Open Space	29,091	
Net movement in earmarked reserves		(178,855)
otal Expenditure variation after Earmarked Reserves		279,681

**Property Services** 

		2019/20	2019/20	Variance	Variance
		Budget	Actual		
Code	Property Services	£	£	£	%
1,000	Employees	643,540	566,733	(76,807)	-11.9%
2,000	Premises	450,440	402,934	(47,506)	-10.5%
3,000	Transport	33,040	41,401	8,361	25.3%
4,000	Supplies and Services	121,470	170,896	49,426	40.7%
	Total Direct Expenditure	1,248,490	1,181,964	(66,526)	-5.3%
7,000	External Income	(658,710)	(687,504)	(28,794)	-4.4%
7,000		(000,110)	(007,004)	(20,704)	
	Net Direct Expenditure	589,780	494,460	(95,320)	-16.2% (a)
5,000	Support Services	(764,010)	(764,010)	0	0.0%
6,500	Depreciation	305,690	305,690	(0)	0.0%
0,000	Total Indirect Expenditure	(458,320)	(458,320)	(0)	0.0%
	Total Dramarty Caminas Evnanditura	424.460	26 440	(0E 220)	-72.5%
	Total Property Services Expenditure	131,460	36,140	(95,320)	-72.5%
	Property Services - Service units				
PS140	3 RIVERS DEVELOPMENT	0	(0)	(0)	0.0%
PS141	3 RIVERS - THREWSTONE CLOSE	0	0	0	0.0%
PS142	3 RIVERS - BURLESCOMBE	0	0	0	0.0%
PS150	Surplus Sites for Disposal	2,010	2,010	0	0.0%
PS160	Asset Management	136,840	132,702	(4,138)	-3.0%
PS350	Public Conveniences	125,160	85,157	(40,003)	-32.0%
PS400	Flood Defences and Land Drainage	48,370	47,623	(747)	-1.5%
PS600	Street Naming & Numbering	15,380	19,352	3,972	25.8%
PS700	Contract Services - P-Health	9,350	9,795	445	4.8%
PS810	Phoenix House	440,210	398,822	(41,388)	-9.4%
PS815	Phoenix House Rech	(481,200)	(481,200)	0	0.0%
PS820	DCC Library	1,460	3,360	1,900	130.1%
PS830	Town Hall	5,310	5,310	0	0.0%
PS840	Crediton Office Building	0	(315)	(315)	0.0%
PS850	Old Road Depot	69,590	79,025	9,435	13.6%
PS855	Old Road Depot Rech	(69,610)	(69,610)	0	0.0%
PS860	Station Yard Depot	0	0	0	0.0%
PS870	Lords Meadow Depot	0	0	0	0.0%
PS880	Bus Station Maintenance	(7,860)	(11,429)	(3,569)	-45.4%
PS890	10 Phoenix Lane	(5,860)	(7,496)	(1,636)	-27.9%
PS970	Office Building Cleaning	91,850	85,695	(6,155)	-6.7%
PS971	Office Building Cleaning Rech	(91,840)	(91,840)	0	0.0%
PS980	Property Services	779,820	727,453	(52,368)	-6.7%
PS981	Property Services Rech	(774,030)	(774,030)	0	0.0%
PS990	30/38 Fore Street	(22,410)	1,959	24,369	108.7%
PS991	Industrial Units	(61,750)	(64,186)	(2,436)	-3.9%
PS992	Market Walk	(75,360)	(50,923)	24,437	32.4%
PS993	Lowman Green Unit	(5,550)	(5,550)	0	0.0%
PS994	Moorhayes Community Centre	370	(6,296)	(6,666)	-1801.6%
PS995	COGGANS WELL	1,210	754	(457)	-37.7%
PT100	People's Park Trust	0	0	0	0.0%
	Total Property Services	131,460	36,140	(95,320)	-72.5%

**Property Services** 

	Total Funanditus Variation	£	£
	Total Expenditure Variation		(95,320) (a
	Major Cost Changes		
PS810	Phoenix House utilities overspend	7,600	
PS990	Rates and services charges for vacant Fore St shop	11,000	
PS991	Rates and services charges for vacant Market Walk shops	29,000	
			47,600
	Major Cost Savings		
	Utilities underspend due to fewer Public Conveniences &		
PS350	backdated credits on overpayments	(40,000)	
	Rate reduction on premises has resulted in a one off	(10,000)	
PS810	underspend	(44,000)	
PS980	Salary savings due to vacant posts during the year & Underspent training budget	(61,000)	
	calary cavings and to vacant pools daring the year a chaolopont daming badget	(01,000)	(145,000)
	Major Changes in Income Levels		
PS990	Loss of income from Fore Street Flats and rates from vacant shop unit	18,290	
PS980 & PS994	Increased income from Solar feed-in tariff's	(14,000)	
	Increased income from recharges to DCC & DWP services		
PS980	charges	(6,000)	
	•	,	(1,710)
	Minor Variations		3,790
	Total Expenditure Variation		(95,320) (a
	EARMARKED RESERVES		
	Utilised 2019/20		
	Funding of aborted capital project - Phoenix Lane toilet conversion	(1,626)	
	Proposed contribution c/fwd to 2019/20		
	Net movement in earmarked reserves		(1,626)
			( , ,

#### **Revenues and Benefits**

		2019/20	2019/20	Variance	Variance
		Budget	Actual		
Code	Revenues and Benefits	£	£	£	%
1,000	Employees	735,310	719,362	(15,948)	-2.2%
	Premises	0	975	975	0.0%
3,000	Transport	4,920	4,644	(276)	-5.6%
4,000	Supplies and Services	184,730	230,083	45,353	24.6%
	Housing Benefit Payments	16,911,200	13,547,856	(3,363,344)	-19.9%
	Total Direct Expenditure	17,836,160	14,502,920	(3,333,240)	-18.7%
	Income from Housing Benefit Subsidy	(16,956,200)	(13,417,592)	3,538,608	-20.9%
	All other Income	(448,670)	(544,844)	(96,174)	21.4%
7,000	External Income	(17,404,870)	(13,962,435)	3,442,435	19.8%
·		, , ,	,		
	Net Direct Expenditure	431,290	540,485	109,195	25.3%
5,000	Support Services	467,160	467,160	0	0.0%
6,500	Depreciation	0	0	0	0.0%
0,000	Dopresiduen	J			0.070
	Total Indirect Expenditure	467,160	467,160	0	0.0%
	Total Revenues and Benefits Expenditure	898,450	1,007,645	109,195	12.2%
	Total Revenues and Benefits Expenditure	090,450	1,007,645	109,195	12.270
	Revenues and Benefits - Service units				
	Collection Of Council Tax	656,020	706,940	50,920	7.8%
RB199	Collection Of Council Tax Recharge	(203,080)	(203,080)	0	0.0%
RB200	Collection Of Business Rates	104,050	91,986	(12,064)	-11.6%
RB300	Housing Benefit Admin	398,920	285,469	(113,451)	-28.4%
RB340	Local welfare assistance scheme	15,000	15,223	223	1.5%
RB350	Universal Credit Partnership	0	0	0	0.0%
RB399	Housing Benefit Admin Recharge	(28,320)	(28,320)	0	0.0%
RB400	Housing Rent Allowances	(45,000)	130,264	175,264	389.5%
RB410	Council Tax Benefit	0	(2,144)	(2,144)	0.0%
	Revenues Recovery Team	143,140	153,586	10,446	7.3%
RB699	Revenues Recovery Team Recharge	(142,280)	(142,280)	0	0.0%
	Total Revenues and Benefits Expenditure	898,450	1,007,645	109,195	12.2%

#### **Revenues and Benefits**

Major Cost Changes Software costs associated with Citizens Access Software costs associated with new CTR scheme  Major Cost Savings The demand for Housing Benefit in 19/20 was	33,950 11,000	109,19
Software costs associated with Citizens Access Software costs associated with new CTR scheme  Major Cost Savings		
Software costs associated with Citizens Access Software costs associated with new CTR scheme  Major Cost Savings		
Software costs associated with new CTR scheme  Major Cost Savings		
Major Cost Savings	,	
Major Cost Savings The demand for Housing Benefit in 19/20 was		44,9
Major Cost Savings The demand for Housing Benefit in 19/20 was		
lower than budgeted this is mainly due to the		
transition to Universal Credit (see decreased		
subsidy income detailed below)	(3,363,340)	
Revenues and Benefits salary savings; in the	( , , )	
main due to vacant posts in HB in part offset		
by additional overtime & temporary increases		
for supervisors acting up	(16,140)	
		(3,379,4
Maior Champao in Income Lovela		
Major Changes in Income Levels Decreased 19/20 Housing Benefit Subsidy		
related to decreased costs detailed above	3,366,460	
Overpayment recovery which includes HB	0,000,400	
Sundry Debtors, recovery from ongoing HB &		
PDP being recovered at DWP, these have		
been reviewed in conjunction with claims		
migrating to Universal Credit.	126,200	
Increase of 10% in Bad Debt provision in		
respect of future HB Overpayment recovery		
due to the uncertainty of Covid19	45,950	
Various New Burdens grants from DWP in		
respect of Housing Benefits - initiatives		
delivered either within existing resource or to		
offset additional software costs detailed above	(69,480)	
Single Occupancy Discount Penalties not budgeted	(7,070)	
Income received on Court Costs lower than budgeted	5,560	
Additional C/Tax Annexe Grant	(7,740)	
Additional CTB admin Grant than budgeted &		
CTB entitlement (pre 01/04/13) not repayable		
to MHCLG	(5,610)	
Additional New Burdens NNDR Grant for the administration of Retail Rate Relief delivered		
within existing resource	(9,225)	
		3,445,0
Minor Variations		(1,3
Total Expenditure Variation		109,1
EARMARKED RESERVES		
Utilised 2019/20		
Proposed contribution c/fwd to 2019/20		
Not movement in cormarked reserves		
Net movement in earmarked reserves		
xpenditure variation after Earmarked Reserves		109,1

Leisure Services

		2019/20	2019/20	Variance	Variance		
Code	Leisure Services	Budget £	Actual £	£	%		
1,000	Employees	2,044,878	1,967,915	(76,963)	-3.8%	<u>,</u>	
2,000	Premises	1,053,084	1,136,722	83,638	7.9%		
3,000	Transport	8,530	4,715	(3,816)	-44.7%		
4,000	Supplies and Services	338,203	304,110	(34,093)	-10.1%		
,	Total Direct Expenditure	3,444,695	3,413,461	(31,235)	-0.9%		
7,000	External Income	(2,917,450)	(2,753,580)	163,870	5.6%	, D	
	Net Direct Expenditure	527,245	659,881	132,635	25.2%	(a)	
5,000	Support Services	489,840	489,840	0	0.0%		
6,500	Depreciation	567,320	567,320	0	0.0%	0	
	Total Indirect Expenditure	1,057,160	1,057,160	0	0.0%	Ď	
	Total Leisure Services Expenditure	1,584,405	1,717,041	132,635	8.4%	ó	
	Leisure Services - Service units						
RS100	Leisure Facilities Maintenance & Equipment	615,374	611,126	(4,248)	-0.7%	<u>'</u>	
RS110	Leisure Management & Administration	69,590	47,072	(22,518)	-32.4%		
RS140	Exe Valley Leisure Centre	290,800	411,394	120,594	41.5%		
RS145	Market Walk Gym	290,800	411,394		0.0%		
RS150	Lords Meadow Leisure Centre			0			
		327,665	334,214	6,549	2.0%		
RS151	Feasibility Culm Valley Sports Centre	49,023	49,023	0	0.0%		
RS160	Culm Valley Sports Centre	231,953	264,213	32,260	13.9%		
	Total Leisure Services Expenditure	1,584,405	1,717,041	132,635	8.4%	Ď	
				£	£		
	Total Expenditure Variation				132,635	(a)	
	Major Cost Changes						
RS	Overspend on Utilities across all Leisure sites due to pre	viously under estimated u	sage.	87,860	87,860		
	Major Cost Savings						
RS	Underspend on staffing costs due to carrying a number of	of vacancies through the v	ear	(104,000)			
RS	Underspend on expenditure - software, advertising & ver		Cai	(39,000)			
110	Onderspend on expenditure - software, advertising & ver	iding supplies		(39,000)	(143,000	)	
	Major Changes in Income Levels						
RS	Reduction in wetside income from casual swim in line wit	th national trend		23,000			
	Reduction in dryside income due to loss of regular booking		& difficulty in	20,000			
RS	recruiting qualified coaches	ngo to altornativo vondoo	a announty in	55,000			
RS	Over achieved on membership targets for fitness			(32,000)			
RS	Loss of income in March 2020 due to Covid 19			90,000			
	Memberships suspended following closure of centres on	20/03/2020 - income carr	ried into	00,000			
RS	2020/21 on a pro rata basis			44,100			
RS	FOH - Reduction in vending and equipment sales & vouc wetside income	chers cashed in against fit	ness and	12,000			
	wording income			12,000	192,100		
	Minor Variations				(4,325	)	
	Total Expenditure Variation				132,635	(a)	
	·				102,000	(ω)	
	EARMARKED RESERVES Utilised 2019/20						
	Proposed contribution c/fwd to 2019/20						
	Net movement in earmarked reserves				0		
					<u> </u>		
	Total Expenditure variation after Earmarked Reserve	s			132,635		

#### **Waste Services**

		2019/20 Budget	2019/20 Actual	Variance	Variance
Code	Waste Services	£	£	£	%
1,000	Employees	2,659,620	2,601,864	(57,756)	-2.2%
2,000	Premises	305,872	358,640	52,768	17.3%
3,000	Transport	849,580	857,562	7,982	0.9%
4,000	Supplies and Services	629,530	659,333	29,803	4.7%
	S106 Expenditure		1,445	1,445	
	Total Direct Expenditure	4,444,602	4,478,843	34,241	0.8%
7,000	External Income	(2,429,320)	(2,660,732)	(231,412)	-9.5%
.,000	S106 contributions	(=, :==;===)	(618)	(618)	0.0%
	Net Direct Expenditure	2,015,282	1,817,494	(197,788)	-9.8% (a
	Not Briot Exponditure	2,010,202	1,011,104	(101,100)	0.070 (0
5,000	Support Services	394,060	394,060	0	0.0%
6,500	Depreciation	366,189	366,189	0	0.0%
	Total Indirect Expenditure	760,249	760,249	0	0.0%
	Total Waste Services Expenditure	2,775,531	2,577,743	(197,788)	-7.1%
	Waste Services - Cost Centres				
FM100	Fleet Management	83,760	85,375	1,615	1.9%
FM199	Fleet Management Recharge	(83,750)	(83,750)	0	0.0%
WS650	Street Cleansing	629,129	561,040	(68,089)	-10.8%
WS699	Street Cleansing Recharge	(17,560)	(17,560)	0	0.0%
WS700	Refuse Collection	1,051,674	902,691	(148,983)	-14.2%
WS710	Trade Waste Collection	(32,880)	(105,522)	(72,642)	-220.9%
WS725	Kerbside Recycling	1,111,296	1,148,632	37,336	3.4%
WS750	Waste Management Staff Unit	349,380	353,765	4,385	1.3%
WS760	Waste Management Staff Unit Rech	(328,380)	(328,380)	0	0.0%
WS770	Unit 3 Carlu Close	347,622	396,212	48,590	14.0%
WS780	UNIT 3 CARLU CLOSE RECHARGE	(334,760)	(334,760)	0	0.0%
	Total Waste Services Expenditure	2,775,531	2,577,743	(197,788)	-7.1%

#### **Waste Services**

		£	£
	Total Expenditure Variation		(197,788) (
11/07/10	Major Cost Changes	4.4.000	
WS710	Disposal costs up due to an increase in customer base Purchase of additional bins	14,000	
WS710		23,000	
WS725	Recycling containers	6,000	
WS725	Salary savings offset by agency spend - see Major Cost Savings	37,000	
WS770	Overspend on Rates due to a revaluation	69,460	440.400
			149,460
	Major Cost Savings		_
WS650	Salary savings due to vacant posts	(66,000)	
WS700	Salary savings offset by agency spend - see Major Cost Changes	(39,000)	
WS725	Recycling materials - haulage costs	(10,000)	
	, ,	, ,	(115,000)
	Major Changes in Income Levels		
	Shared saving scheme increase from budget. 2018-19 additional £79k	(400.000)	
WS700	estimating an additional £50k for 2019-20	(129,000)	
WS700	Garden waste, sales down in March will pick up in April.	9,600	
WS700	Sale of wheelie bins	(7,000)	
WS710 WS725	Trade Waste - Increase in customer base and reduced discounts	(92,000)	
VV 5725	Recycling materials	(15,000)	
			(233,400)
	Minor Variations		325
	SERVICE MOVEMENT BEFORE STATUTORY ADJUSTMENTS		(198,615)
WS725	Net S106 receipts & grants (also see EMR below)		827
	Total Expenditure Variation		(197,788)
	EARMARKED RESERVES		
	Utilised 2019/20		
	S106 - Waste & Recycling funds	(1,445)	
	Proposed contribution c/fwd to 2019/20		
	S106 - Waste & Recycling funds	618	
	Net movement in earmarked reserves		(827)
<b>-</b>			(100.015)
ı otaı Exp	enditure variation after Earmarked Reserves		(198,615)



#### HOUSING REVENUE ACCOUNT OUTTURN SUMMARY 2019/20

#### **Housing Revenue Account**

Housing	Revenue Account					
		2019/20	2019/20			
		Budget	Actual	Variance	Variance	
Code	Housing Revenue Account	£	£	£	%	
1000	Employees	2,621,550	2,810,915	189,365	7.2%	
2000	Premises	194,770	148,038	(46,732)	-24.0%	
3000	Transport	266,510	254,776	(11,734)		
4000	Supplies and Services	7,395,180	8,905,305	1,510,125	20.4%	
	Total Direct Expenditure	10,478,010	12,119,034	1,641,024	15.7%	
7000	External Income	(12,989,370)	(15,215,039)	(2,225,669)	-17.1%	
		,	,	, , , ,		
	Net Direct Expenditure	(2,511,360)	(3,096,005)	(584,645)	23.3%	
5000	Internal Recharges	1,534,110	1,534,110	0	0.0%	
6500	Capital Charges	977,250	954,215	(23,035)	-2.4%	
	Total Indirect Expenditure	2,511,360	2,488,325	(23,035)	0.9%	
		_,,,,,,,,,	_,,,,,,	(_3,,,,,		
	Total HRA Expenditure	0	(607,680)	(607,680)	N/A	(a)
			(301,330)	(301,000)		(ω)
	Income					
SHO01	Dwelling Rents Income	(11,977,170)	(12,100,184)	(123,014)	1.0%	
SHO04	Non Dwelling Rents Income	(564,870)	(569,283)	(4,413)	0.8%	
SHO07	Leaseholders' Service Charges	(21,640)	(25,310)	(3,670)	17.0%	
SHO08	Contributions Towards Expenditure	(27,720)	(106,520)	(78,800)	284.3%	
SHO09	Alarm Income - Non Tenants	(21,120)	(100,320)	(78,800)	0.0%	
SHO10	H.R.A. Investment Income	(83,000)	(110,480)	(27,480)	33.1%	
SHO11	Miscellaneous Income	(7,350)	(18,540)	(11,190)	152.2%	
SHO11	Capital Grants & Contributions relating to Palmerston Park	(7,330)	(733,519)	(733,519)	132.270	
311011	Capital Grants & Contributions relating to Fairnerston Fair	U	(733,319)	(133,319)		
	Services					
SHO13A	Repairs & Maintenance	3,605,110	3,478,198	(126,912)	-3.5%	
	Housing & Tenancy Services	2,697,590	2,277,472	(420,118)	-15.6%	
	-	0	0	(420,110)	0.0%	
311022	7 North Copenditure	U	U	U	0.070	
	Accounting entries 'below the line'					
SHO27	Depreciation	2,504,390	6,683,909	4,179,519	166.9%	
SHO29	Bad Debt Provision Movement	53,000	134,644	81,644	154.0%	
SHO30	Share Of Corporate And Democratic	334,810	332,577	(2,233)	-0.7%	
SHO32	H.R.A. Interest Payable	1,178,580	1,117,741	(60,839)	-5.2%	
SHO34	H.R.A. Transfers to earmarked reserves	1,713,350	2,297,871	584,521	34.1%	
SHO34	Utilisation of earmarked reserves		(859,027)		34.170	
SHO35	Reversal of depreciation	0 (2,504,390)	(6,683,909)	(859,027) (4,179,519)	166.9%	
SHO36	Financing of capital expenditure	977,250	954,215		-2.4%	
311036	Revenue contribution to capital operations (funded from	911,230	954,215	(23,035)	-2.4 /0	
SHO36	earmarked reserves)	0	859,027	859,027		
SHO37	Capital Receipts Reserve Adjustment	(26,000)	(37,700)	· ·	45.0%	
SHO38	Major Repairs Allowance	2,285,000	2,532,147	(11,700) 247,147	10.8%	
SHO42	Accumulated absences adjustment				10.070	
3HU42	Capital Grants & Contributions relating to Palmerston Park	0	(10,577)	(10,577)		
SHO44	reversal	0	722 510	722 510		
SHO45	Renewable Energy Transactions	(136.040)	733,519	733,519	6.8%	
3HU43	Trenewable Elicity Halisactions	(136,940)	(146,272)	(9,332)	0.6%	
	Total UDA Expanditura		(0)	(0)		
	Total HRA Expenditure	0	(0)	(0)		

#### HOUSING REVENUE ACCOUNT OUTTURN SUMMARY 2019/20

### **Housing Revenue Account**

		£	£
Total HRA Expenditure Variation			(607,680) (a)
Major Cost Changes			
Salary savings inclusive of savings on Standby relating to			
Depot staff		(165,700)	
Planned Maintenance savings including Legionella Testing,		(100,100)	
Asbestos Works and Solid Fuel testing		(86,100)	
Expenditure on materials and contractors above budget across		(00,100)	
Disabled Adaptations, Voids Maintenance and Responsive			
Maintenance		112,000	
Salary savings due to retirements and vacant posts not being		112,000	
filled immediately		(86,000)	
Savings on staff development budget			
		(30,000)	
Housing Mgt O/Heads savings: Consultancy and Printing		(24,400)	
Budget for new projects has largely been underspent in year		(235,000)	
ASB budget underspend in year		(15,740)	
Maintenance savings on HRA Shops		(34,000)	
Underspend on Estates Mgt including sewerage works		(47,000)	
Borrowing for capital programme not required in year therefore			
saving on forecast interest payable		(60,840)	
Reduced contribution to reserve for Loan Premium deficit		(79,000)	
Bad Debt Provision increase to reflect Covid uncertainty		81,640	
Contribution to the Major Repairs Allowance		247,150	
			(422,990)
Major Changes in Income Levels			
Dwelling Rents income above budget principally due to			
increase numbers of Affordabble Housing units being applied			
in year		(122,000)	
Rechargeable works above budget		(78,600)	
Investment Income above forecast		(27,500)	
Renewable Energy transactions		(21,000)	
DLO income relating to Disabled Facilities Grants less than			
forecast		79,100	
Net revenue on Renewables improved on intial estimates		(9,300)	
Sundry Income slightly above budget		(11,540)	
Suriary income siignity above budget		(11,540)	
			(169,840)
Minor Variances totalling			(14,850)
Total HRA Expenditure Variation		_	(607,680) (a)
			(007,000) (a)
EARMARKED RESERVES (memorandum account)	£	£	
Utilised 2019/20			
Affordable Rent Surplus	(72,000)		
Renewable Energy Fund	(40,695)		
Housing Maintenance Fund	(746,332)		
	,	(859,027)	
Proposed contribution c/fwd to 2020/21		, ,	
Affordable Rent Surplus	120,800		
Renewable Energy Fund	146,272		
HRA loan premium deficit	659,120		
Housing Maintenance Fund	764,000		
Final balance transferred to Housing Maintenance Fund	607,680		
Final balance transferred to Housing Maintenance Fund	007,000	2 207 272	
		2,297,872	
Not may amont in comparisod recommendation that about			
Net movement in earmarked reserves (other than that shown			
as part of main HRA Summary)			
Total Expenditure variation after Earmarked Reserves			(607,680)
. The Experience variation after Eurina Red (1000) ve			(551,650)

## GENERAL FUND AND HOUSING REVENUE ACCOUNT EARMARKED RESERVES SUMMARY 2019/20

#### EARMARKED RESERVES AT 31 March 2020

otal Miscellaneous General Fund Reserves	Cost Centres	B/F 31/3/19	(Cont To Emr)	EMR	Transfers	C/F 31/3/
Capital Earmarked Reserves	EQ650	(414,981)	(1,626)	115,441	0	(301,16
INDR Reserve	EQ659	(1,172,372)	(130,000)	981,613	(400,000)	(720,75
New Homes Bonus Reserve	EQ653	(2,754,003)	(1,243,503)	801,768	(303,136)	(3,498,87
Other GF Revenue Reserves	Cost Centres	B/F 31/3/19	(Cont To Emr)	+ Utilisation of EMR	Transfers	C/F 31/3/
Capital EMR PSH Grants	EQ652	(1,060,366)	0	52,010	703,136	(305,22
Economic Development EMR	EQ654	(101,000)	0	0	0	(101,00
CT Projects Reserve	EQ655	(56,000)	0	32,554	0	(23,44
Cullompton Rail Station	EQ656	(40,000)	0	0	0	(40,00
lood Defence Ashleigh Park Bampton	EQ657	(67,000)	0	0	0	(67,00
Phoenix Lane PC's Conversion	EQ658	(38,000)	0	0	0	(38,00
ligh St Innovator Payment	EQ681	(1,934)	0	390	(315)	(1,8
ar Park Machine replacement Sinking Fund	EQ686	(3,000)	(3,000)	0	0	(6,0
Sypsies and Travellers	EQ698	0	(7,000)	0	0	(7,0
Cred Market Square Resurfacing	EQ699	(22.42.1)	(20,000)	0	0	(20,0
Community Dev Tap Fund Contr (CD200)	EQ701	(29,481)	0	25,175	0	(4,3
Community Dev Seed Grant Fund (CD200)	EQ702	(3,330)	0	3,330	0	
Community Dev Pct Money (CD210) Pannier Mkt Clock Tower Repair (CD300)	EQ703 EQ704	(1,267)	0	1,267 7,000	0	
Cemetery Grave Shoring Equip (ES100)	EQ705	(7,000) (553)	0	7,000	0	(5
Multi-Story Planned Works (CP520)	EQ706	(80,000)	0	0	0	(80,0
Resurfacing Amenity Car Parks (CP530)	EQ700	(65,000)	0	6,648	0	(58,3
Struct Surfacing P&D Car Parks (CP540)	EQ707	(2,600)	0	0,048	0	(2,6
CCTV Initiatives Tiv TC Proj (ES200)	EQ709	(6,970)	0	0	0	(6,9
Community Safety Partnership (ES256)	EQ710	(14,702)	0	0	0	(14,7
Sector Housing (ES354)	EQ711	(30,524)	0	6,000	0	(24,5
PSH - Rogue Landlord Grant	EQ712	(51,925)	0	8,898	0	(43,0
Parks & O Spaces Shelter Maint (ES450)	EQ713	(44,825)	0	2,444	0	(42,3
Parks & O Spaces Tree Inspection (ES450)	EQ714	(25,426)	0	0	0	(25,4
Air Quality Monitoring (ES660)	EQ716	(2,708)	0	0	0	(2,7
Ground Maintenance Service (GM960)	EQ717	(12,663)	0	0	0	(12,6
Corp Training 12/13 Under C/Fwd (HR200)	EQ718	(8,515)	0	0	0	(8,5
CT Staff Unit Training 17-18 (IT600)	EQ719	(2,550)	0	0	0	(2,5
District Elections (LD201)	EQ720	(93,716)	(20,000)	113,716	0	
lected Members Training (LD300)	EQ721	(10,000)	(5,000)	0	0	(15,0
R400 Economic Development	EQ722	(37,000)	(60,000)	0	0	(97,0
and Charges Software Licence (PR210)	EQ723	(5,000)	0	0	0	(5,0
lew Burdens Grant Fund - LLC	EQ724	(19,263)	0	0	0	(19,2
ABGI Local Auth Bus Grow Init (PR400)	EQ725	(12,366)	(2.446)	0	315	(12,0
Brownfield Shared Plan DCLG (PR600)	EQ726	(33,817)	(2,446)	15.000	0	(36,2
Forward Planning GESP Post 18M (PR600)	EQ727	(15,000)	(400,000)	15,000	0	(476.7
Statutory Development Plan (PR810) Custom Build Grant 2017-18 (PR810)	EQ728 EQ729	(520,489) (63,850)	(100,000) (15,000)	143,785 2,573	0	(476,7 (76,2
Community Housing Fund	EQ729	(114,610)	(13,000)	25,858	(22,733)	(111,4
Homelessness Support	EQ741	(224,648)	(126,980)	21,398	22,733	(307,4
Rough Sleeping Initiative	EQ743	0	0	(33,984)	0	(33,9
Replacement Waste Containers	EQ744	(8,000)	(67,000)	0	0	(75,0
Vaste Options Report	EQ745	(40,000)	0	21,020	0	(18,9
ood Protection	EQ746	(14,550)	0	0	0	(14,5
rexit Reserve	EQ747	0	(15,363)	0	(17,484)	(32,8
inance Additional Staff Costs	EQ748	0	(17,000)	0	0	(17,0
leet Contract Fund	EQ756	0	0	268,164	(597,811)	(329,6
ivery Wraps -Waste Vehicles	EQ757	0	(26,600)	0	0	(26,6
Recycling Baler Repairs	EQ758		(10,000)	0	0	(10,0
Nobile Phone Contract	EQ759	0	(5,000)	0	0	(5,0
eisure 2121 Slippage Fr 19-20	EQ764	0	(223,796)	0	0	(223,7
Vaste Infrastructure	EQ769	0	0	0	(1,250,000)	(1,250,0
S Replacement Scanners	EQ770	0	(10,000)	0	0	(10,0
ndustrial Unit Specific Maint	EQ771	0	(20,000)	0	0	(20,0
Coggans Well Roof Repairs	EQ772	0	(6,240)	0	0	(6,2
ree Works	EQ773	0	(10,000)	0	0	(10,0
Planning Legal Expense Reserve	EQ774	0	(100,000)	0	0	(100,0
Building Control Emr	EQ775	0	(17,000)	0	0	(17,0
r400-Street Name Post Replace MCLG Covid19 General Grant	EQ802 EQ809	0	(20,000)	0	0	(20,0
apacity Funding- EUE	EQ809 EQ820		(38,976) (22,047)	199,926	0	(38,9 (22,0
apacity Funding- EUE leighbourhood Planning Funding	EQ820 EQ821	(199,926) (25,000)	(22,047)	4,500	0	(22,0
culm Garden Village Project	EQ821 EQ824	(25,000)	(150,000)	143,354	0	(20,5 (678,1
lood Projects 2015-16 (PS400)	EQ826	(14,400)	(18,000)	0	0	(32,4
hoenix Hse Replace Fire Panel (PS810)	EQ827	(50,000)	(41,000)	0	0	(91,0
hoenix Hse Meeting Rm Aircon (PS810)	EQ828	(20,000)	(41,000)	0	0	(20,0
ld Road Depot (PS850)	EQ829	(10,000)	0	0	0	(10,0
roperty Serv MS Op Vehicle (PS980)	EQ830	(12,000)	0	0	0	(12,0
ecycling Vehicle Refurb (WS725)	EQ833	(1,600)	0	1,600	0	, ,,
/aste Response Costs (WS)	EQ834	(5,000)	0	5,000	0	
surance MMI (CM300)	EQ835	(86,278)	0	0	0	(86,2
Members iPad (LD300)	EQ836	(8,275)	0	0	0	(8,2
roperty Maint Reserve	EQ837	(596,951)	(275,000)	98,575	0	(773,3
GF Shops - Surplus 2015/16 (PS)	EQ838	(237,000)	0	0	0	(237,0
31 3110ps - 3urpius 2013/10 (1 3)	E0004 0 E0750 755 0 E0000	(324,540)	(194,200)	8,361	0	(510,3
	EQ684 & EQ750-755 & EQ839	(324,340)	( , ,			
Equipment Sinking Fund Maintenance Sinking Fund	EQ685 & EQ763-768	(215,167)	(82,700)	23,695	0	(274,1
quipment Sinking Fund					0 0 1,847,811	(274,1 (222,5

## GENERAL FUND AND HOUSING REVENUE ACCOUNT EARMARKED RESERVES SUMMARY 2019/20

#### **EARMARKED RESERVES AT 31 March 2020**

Section 106	Various	(2,247,425)	(52,146)	659,753	0	(1,639,818)
Developers Contributions - Open Space				+ Utilisation of		
Maintenance	Cost Centres	B/F 31/3/19	(Cont To Emr)	EMR	Transfers	C/F 31/3/20
Dev Cont Linear Park	EQ638	(46,808)	0	4,170	0	(42,638)
W52 Popham Close Comm Fund	EQ640	(16,040)	0	1,950	0	(14,090)
W67 Moorhayes Com Dev Fund	EQ641	(15,033)	0	1,630	0	(13,403)
W69 Fayrecroft Willand Ex West	EQ642	(37,980)	0	4,620	0	(33,360)
W70 Developers Contribution	EQ643	(46,408)	0	6,650	0	(39,758)
Dev Cont Winswood Crediton	EQ644	(34,558)	0	3,080	0	(31,478)
<b>Total Developers Maintenance Reserves</b>		(196,827)	0	22,100	0	(174,727)
Total Davidanasa Cantaibutiana / 4400 Funda		(2,444,252)	(52,146)	681.853	0	(1,814,545)
Total Developers Contributions / s106 Funds		(2,444,252)	(52,146)	661,653	U	(1,614,545)
		B/F 31/3/19	(Cont To Emr)	tilisation of EMR	Transfers	C/F 31/3/20
RESERVES		(14,353,703)	(3,600,584)	4,283,392	(17,484)	(13,688,379)
				+ Utilisation of		
HRA Earmarked Reserves	Cost Centres	B/F 31/3/19	(Cont To Emr)	EMR	Transfers	C/F 31/3/20
HRA Sewage Treatment Plant works	EQ691	(30,000)	0	0	0	(30,000)
Renewable Energy Fund E.M.R.	EQ692	(568,666)	(146,272)	40,695	0	(674,243)
HRA Affordable Rent Surplus	EQ693	0	(120,800)	72,000	0	(48,800)
Housing Maintenance E.M.R.	EQ694	(13,572,938)	(1,371,679)	746,332	0	(14,198,285)
HRA Premium Deficit for PWLB loan	EQ696	(2,151,407)	(659,120)	0	0	(2,810,527)
Total HRA EARMARKED RESERVES		(16,323,011)	(2,297,871)	859,027	0	(17,761,855)
RESERVES		(30,676,714)	(5,898,455)	5,142,419	(17,484)	(31,450,234)

		Adjusted Capital	Total Actual Spend	Variance to 2019/20	Slippage to be carried forward	To Earmarked Reserve	Notes
Code	Scheme	Programme 2019/20	to 31/03/20	budget	to 2020/21	Reserve	
		£000's	£000's	£000's	£000's	£000's	
	General Fund Projects						
CA633	Leisure Lords Meadow - Replace main pool filters	80,000	73,972	-6,028	0		Project complete Project Complete Q2 19/20. Under £20k Capital diminimis therefore recharged to Revenue & funded through a
CA640	Spinning Room - New window - improve light Leisure Spinning Bike Replacement - all sites EVLC Gym Extension - adjustment from 18/19 closing	20,000 60,000 0	0 60,000 2,968	-20,000 0 2,968	0 0 0		contribution from NHB Project complete Project complete
CA641	Culm Valley Leisure Centre Fitness Gym Kit Replacement	185,000	167,716	-17,284	0		Project complete
	MDDC Depot Sites						Project Complete but Under £20k Capital diminimis therefore recharged to Revenue & funded through a contribution from
CA830	Carlu Close - Air Conditioning units Carlu Close - Interceptor upgrade Carlu Close - Solar PV options	25,000 30,000 20,000	0 0 1,716	-25,000 -30,000 -18,284	0 10,000 18,000		NHB Required budget slipped to 2020/21 Remaining budget slipped to 2020/21
CA472	Play Areas Open Space Infrastructure (incl Play Areas)	50,000	0	-50,000	50,000		Remaining budget slipped to 2020/21
	Play area refurbishment District wide - Amory Park Tiverton Play area refurbishment - West Exe Recreation Ground Tiverton	50,000 50,000	1,360 0	-48,640 -50,000	49,000 50,000		Remaining budget slipped to 2020/21 Remaining budget slipped to 2020/21
	Other Projects Land drainage flood defence schemes - St Marys Hemyock Land drainage flood defence schemes - Ashleigh Park Bampton	25,000 87,000	0	-25,000 -87,000	50,000 87,000		Remaining budget on CA473 & CA477 slipped to 2020/21 Remaining budget slipped to 2020/21
CA574	Fore Street Flats refurbishment  MSCP improvements (refer to Matrix condition report)	47,000 47,000 136,000	150 2,982	-46,850 -133,018	47,000 47,000 133,000		Remaining budget slipped to 2020/21 Remaining budget slipped to 2020/21 Remaining budget slipped to 2020/21
CA718	MSCP-Top Deck surfacing Tiverton Cemetery - Infrastructure extension	120,000 80,000	0 32,374	-120,000 -47,626	120,000 47,000		Remaining budget slipped to 2020/21 Remaining budget slipped to 2020/21
CA202	Land drainage flood defence schemes Flexible Temporary Accommodation	25,000 75,000	0 71,093	-25,000 -3,907	0 0		See comment on CA473 above Project complete
CA579	Tiverton Town Centre improvements Tiverton Town Centre - Street scene improvements	40,000 100,000	0	-40,000 -100,000	140,000		Remaining budget on CA576 & CA579 slipped to 2020/21 See comment on CA576 above
	Land acquisition for operational needs Contribution to South West Mutuals Bank	600,000 50,000	0 49,995	-600,000 -5	600,000		Remaining budget slipped to 2020/21 Project complete Project complete - Project over £20k diminimis therefore
CA302	Air Quality Monitoring Equipment	0	25,600	25,600	0		transferred from revenue & funded from S106 monies
CA575	General Fund Development Schemes District Wide Redevelopment project - Asset acquisition	3,953,000	0	-3,953,000	0		Detailed schemes identified as part of forthcoming MTFP
CA483	Rear of Town Hall Development site (Riverside) - 3 Rivers Loan 3 Rivers Loan - Threwstones, Tiverton	3,679,000 468,000	2,283,557 445,000	-1,395,443 -23,000	1,395,000 23,000		Remaining budget slipped to 2020/21 Remaining budget slipped to 2020/21
	3 Rivers Loan - Orchard House, Halberton 3 Rivers Loan - Knowle Lane, Cullompton	958,000 3,714,000	512,500 2,904,500	-445,500 -809,500	446,000 810,000		Remaining budget slipped to 2020/21 Remaining budget slipped to 2020/21
CA580	Tiverton redevelopment project	1,200,000	0	-1,200,000	0		Project aborted therefore costs re charged to Revenue This project is now detailed in its entirety in the MTFP that
	Waddeton Park Cullompton Town Centre Relief Road	2,000,000 650,000	0 471,452	-2,000,000 -178,548	0 179,000		was presented to Cabinet on 17/10/19 Remaining budget slipped to 2020/21
	Tiverton EUE A361 Junction Phase 2 GP Practice NHS Hub Building Crediton	50,000 2,100,000	16,073 0	-33,927 -2,100,000	34,000 2,100,000		Remaining budget slipped to 2020/21 Remaining budget slipped to 2020/21
CA582	Economic Development Schemes  * Hydro Mills Electricity Project  * All Economic Development schemes are subject to acceptable Busines	680,000 ss Case	0	-680,000	680,000		Remaining budget slipped to 2020/21
CA421	ICT Projects Desktop states replacement/refresh	6,000	6,594	594	0		Project complete
CA456	CRM replacement Data centre hardware refresh servers/storage	175,000 120,000	0 99,354	-175,000 -20,646	175,000 0		Remaining budget slipped to 2020/21 Project complete
CA464	Unified Communications/telephony Parking System Replacement (enforcement)	107,000 40,000	32,554	-74,446 -40,000	74,000		Remaining budget slipped to 2020/21 Project no longer required as coded to Revenue
CA423	Replacement Queue System Continued replacement of WAN/LAN Server farm expansion/upgrades	30,000 60,000 84,000	0	-30,000 -60,000 -84,000	0 0 84,000		Project no longer required Project no longer required Remaining budget slipped to 2020/21
	Digital Transformation	33,000	0	-33,000	33,000		Remaining budget slipped to 2020/21 Project under £20k Capital diminimis therefore recharged to
	UPS Power supplies refresh	25,000	0	-25,000	0		Revenue Project no longer required. Core switches project flagged in
	Continuous replacement/Upgrade of WAN/LAN (networking hardware so Lalpac Licensing System replacement (SN)	100,000 80,000	0	-100,000 -80,000	0 80,000		MTFP Remaining budget slipped to 2020/21 This Project is timetabled for delivery in 21/22 & is flagged as
CA481	Replacement Access Database - Property Services	100,000	0	-100,000	0		part of the MTFP
CA717	Replacement Vehicles Van Tipper (Grounds Maintenance)	25,000	25,330	330	0		Project complete
CA712	Van Tipper (Grounds Maintenance) Iveco Tipper (or equivalent) 3.5T Tipper	25,000 28,000	25,330 27,830	330 -170	0 0		Project complete Project complete
CA825	7.5T Tipper 3.5T Tipper	45,000 28,000	44,773 27,830	-227 -170	0		Project complete Project complete
CA827	3.5T Tipper	28,000	27,830 <b>7,440,436</b>	-170 <b>-15,105,564</b>	<b>7,514,000.00</b>		Project complete
	Private Sector Housing Grants	22,546,000	7,440,436	-13,103,364	7,514,000.00	0	
CG201	Empty homes and enforcement Disabled Facilities Grants–P/Sector	108,000 562,000	0 633,783	-108,000 71,783	0		} } Additional spend funded from DFG monies EMR in CGU
CG208	Wessex	670,000	733,783	100,000 <b>63,783</b>	0.00	0	}
	Affordable Housing Projects	2. 3,000	. 30,100	30,100	5.30		
CA200	Grants to Housing Associations to provide units (funded by commuted s	117,000 <b>117,000</b>	17,514 <b>17,514</b>	-99,486 <b>-99,48</b> 6	0.00	99,000	This underspend will remain in S106 Affordable Housing EMR in CGU
	Total General Fund Projects	23,333,000	8,191,732	-15,141,268	7,514,000.00	99,000	
	HRA Projects - Existing Housing Stock				, ,	,,,,,	
	Major repairs to Housing Stock Renewable Energy Fund	2,285,000 250,000	1,984,382 40,695	-300,618 -209,305	301,000 100,000	109 000	Remaining budget slipped to 2020/21 £100k slipped to 2020/21. £109k will remain in EMR for future prioritisation
1	Home Adaptations - Disabled Facilities	300,000	286,479	-13,521	14,000	700,000	Remaining budget slipped to 2020/21
2	Housing Development Schemes		. <del></del>				Additional spend on this project is in part offset by additional
CA112	Palmerston Park - Additional budget required Birchen Lane development - adjustment from 18/19 closing Burlescombe Development - adjustment from 18/19 closing	634,000 0	1,219,902 55 -4,341	585,902 55 -4,341	0		Homes England Grant of £441k Project complete Project complete
CA135	Buriescombe Development - adjustment from 18/19 closing Land acquisition for affordable housing Queensway (Beech Road) Tiverton (3 units)	2,100,000 287,000	-4,341 0 0	-4,341 -2,100,000 -287,000	0 0 287,000		Detailed schemes identified in MTFP Remaining budget slipped to 2020/21
CA126 CA139	Sewerage Treatment Works - Washfield Replace end of life HRA Assets	25,000 2,000,000	0	-25,000 -2,000,000	25,000 0		Remaining budget slipped to 2020/21 Detailed schemes identified in MTFP
CA141	Council Housing building schemes to be identified Round Hill Tiverton- Site	2,000,000 1,500,000	0	-2,000,000 -1,500,000	0 1,500,000		Detailed schemes identified in MTFP Remaining budget slipped to 2020/21
CA143	RTB Buyback - 6 Cherry Gardens RTB Buyback- 39 Cameron Close RTB Buyback- 130 Butts Parks	153,000 129,000 197,000	152,438 128,940 197,098	-562 -60 98	0		Project complete Project complete Project complete
CA 144	Total Housing Revenue Account Projects	11,860,000	4,005,648	-7, <b>854,352</b>	2,227,000	109,000	
	2019/20 Capital Programme Grand Total	35,193,000	12,197,380	-22,995,620	9,741,000	208,000	
		, , •	, . ,	,,	, ,	-,-30	•

Page 55

General Fund Projects  9801 9801 9900 General Capital Reserve 9701 Govt Grant (DCLG pass ported fr 9727 New Homes Bonus (GF) 9987 Private Sector Housing Grants EN 9880 Contribution from existing Useabl 9942 Borrowing		Capital Programme	Total Actual Funding
General Fund Projects  9801 S106 & Affordable Housing Contr 9990 General Capital Reserve 9701 Govt Grant (DCLG pass ported fr 9727 New Homes Bonus (GF) 9980 Orbital Grants EN 9940 Borrowing 9954/9723 Other Capital Grants Unapplied 9990 Economic Development EMR 9990 Vehicles EMR 9990 Other EMR 9990 Other EMR 9959 HIF Funding  Total General Fund Pro  HRA Projects  9880 Useable Capital Receipts 9710 MRA Reserve 9727 New Homes Bonus (HRA) 9990 Renewable energy EMR 9990 HA-1 EMR	ding Stream	Funding 2019/20	to 31/03/20
9801 9801 9802 9801 9803 General Capital Reserve 9701 9727 New Homes Bonus (GF) 9957 Private Sector Housing Grants EN 9800 Contribution from existing Useabl 9942 Borrowing 9954/9723 Object Capital Grants Unapplied 9990 Economic Development EMR 9990 Vehicles EMR 9990 Other EMR 9990 HIF Funding  Total General Fund Pro  HRA Projects 9980 Useable Capital Receipts 9710 MRA Reserve 9727 New Homes Bonus (HRA) 9980 UCR 1:4:1 replacement homes 9990 HOLD 1:4:1 replacement homes 9990 HOLD 1:4:1 replacement homes 9990 HOLD 1:4:1 replacement Fund 9900 HOLD 1:4:1 repla		£000	£000
9990 General Capital Reserve 9701 Govt Grant (DCLG pass ported fr 9727 New Homes Bonus (GF) 9957 Private Sector Housing Grants EN 9940 Borrowing 9954/9723 Other Capital Grants Unapplied 9990 Economic Development EMR 9990 Vehicles EMR 9990 Other EMR 9990 Total General Fund Pro  Total General Fund Pro  HRA Projects  9980 Useable Capital Receipts 9710 MRA Reserve 9727 New Homes Bonus (HRA) 9990 MRA Reserve 9990 Renewable energy EMR 9990 HAS EMR 9990 HAS EMR 9990 HAS EMR 9990 HAS EMR			
9701 Govt Grant (DCLG pass ported fri 9727 New Homes Bonus (GF) 9957 Private Sector Housing Grants EN 9980 Contribution from existing Useabl 99942 Borrowing 9954/9723 Other Capital Grants Unapplied Economic Development EMR 9958 Heritage Enterprise Grant Bid 9990 Other EMR 9990 Other EMR 9959 HIF Funding  Total General Fund Pro  HRA Projects  9980 Useable Capital Receipts 9710 MRA Reserve 9727 New Homes Bonus (HRA) 9990 UCR 1:4:1 replacement homes 9990 Renewable energy EMR 9990 Affordable rents surplus EMR 9990 HRA EMR 9990 HRA EMR 9990 HRA EMR 9990 HRA EMR	ibutions	272,000	293,11
9727 9957 Private Sector Housing Grants EN 9980 Contribution from existing Useabl 9942 9954/9723 9960 Person Heritage Enterprise Grant Bid 9990 Person Heritage Enterprise Grant Bid Person Heritage Enterprise Grant		245,000	115,44
9957 Private Sector Housing Grants EN 9980 Contribution from existing Useabl 9942 Borrowing 9954/9723 9990 Other Capital Grants Unapplied 9958 Heritage Enterprise Grant Bid Vehicles EMR 9990 Other EMR 9990 HIF Funding  Total General Fund Pro  HRA Projects  9980 Useable Capital Receipts 9710 MRA Reserve 9727 New Homes Bonus (HRA) 9990 UCR 1:4:1 replacement homes 9990 Renewable energy EMR Housing Maintenance Fund 9990 Affordable rents surplus EMR 9990 HRA EMR 9704 Home England Grant	om DCC)	562,000	733,78
9957 Private Sector Housing Grants EN 9980 Contribution from existing Useabl 9942 Borrowing 9954/9723 9990 Other Capital Grants Unapplied 9958 Heritage Enterprise Grant Bid Vehicles EMR 9990 Other EMR 9990 HIF Funding  Total General Fund Pro  HRA Projects  9980 Useable Capital Receipts 9710 MRA Reserve 9727 New Homes Bonus (HRA) 9990 UCR 1:4:1 replacement homes 9990 Renewable energy EMR Housing Maintenance Fund 9990 Affordable rents surplus EMR 9990 HRA EMR 9704 Home England Grant	,	1,340,000	193,99
9980 Contribution from existing Useabl 9942 Borrowing 9954/9723 Other Capital Grants Unapplied Economic Development EMR 9990 Vehicles EMR 9990 Other EMR 9990 HIF Funding  Total General Fund Pro  HRA Projects  9980 Useable Capital Receipts 9710 MRA Reserve 9727 New Homes Bonus (HRA) 9990 UCR 1:4:1 replacement homes 9990 Renewable energy EMR 9990 HAS EMR 9990 HAS EMR 9990 HAS EMR Housing Maintenance Fund 9990 HAS EMR 9990 HAS EMR HOME England Grant	∕IR	34,000	,
9954/9723 9990 Economic Development EMR 9958 Heritage Enterprise Grant Bid 9990 Vehicles EMR 9990 Other EMR 9990 Other EMR 9990 Other EMR 9959 HIF Funding  Total General Fund Pro  HRA Projects  9980 Useable Capital Receipts 9710 MRA Reserve 9727 New Homes Bonus (HRA) 9980 UCR 1:4:1 replacement homes 9990 Renewable energy EMR 9990 Housing Maintenance Fund 9990 Affordable rents surplus EMR 9990 HAA EMR 9704 Home England Grant		331,000	34,13
9954/9723 9990 Economic Development EMR 9958 Heritage Enterprise Grant Bid 9990 Vehicles EMR 9990 Other EMR 9990 Other EMR 9990 Other EMR 9959 HIF Funding  Total General Fund Pro  HRA Projects  9980 Useable Capital Receipts 9710 MRA Reserve 9727 New Homes Bonus (HRA) 9980 UCR 1:4:1 replacement homes 9990 Renewable energy EMR 9990 Housing Maintenance Fund 9990 Affordable rents surplus EMR 9990 HAA EMR 9704 Home England Grant		18,712,000	6,251,07
9958 Heritage Enterprise Grant Bid 9990 Vehicles EMR 9990 Other EMR 9959 HIF Funding  Total General Fund Pro  HRA Projects  9980 Useable Capital Receipts 9710 MRA Reserve 9727 New Homes Bonus (HRA) 9980 UCR 1:4:1 replacement homes 9990 Renewable energy EMR 9990 Housing Maintenance Fund 9990 Affordable rents surplus EMR 9990 HRA EMR 9704 Home England Grant		292,000	247,31
9990 Vehicles EMR 9990 Other EMR 9959 HIF Funding  Total General Fund Pro  HRA Projects  9980 Useable Capital Receipts 9710 MRA Reserve 9727 New Homes Bonus (HRA) 9980 UCR 1:4:1 replacement homes 9990 Renewable energy EMR 9990 Housing Maintenance Fund 9990 HRA EMR 9704 Home England Grant		80,000	
9990 Other EMR 9959 HIF Funding  Total General Fund Pro  HRA Projects  9980 Useable Capital Receipts 9710 MRA Reserve 9727 New Homes Bonus (HRA) 9980 UCR 1:4:1 replacement homes 9990 Renewable energy EMR 9990 Housing Maintenance Fund HOUSING MAINTENANCE FUND 9990 HIRA EMR 9904 HRA EMR 9704 HOME England Grant		600,000	
9959 HIF Funding  Total General Fund Pro  HRA Projects  9980 Useable Capital Receipts 9710 MRA Reserve 9727 New Homes Bonus (HRA) 9980 UCR 1:4:1 replacement homes 9990 Renewable energy EMR 9990 Housing Maintenance Fund 9990 Affordable rents surplus EMR 9990 HRA EMR 9704 Home England Grant		87,000	86,92
9959 HIF Funding  Total General Fund Pro  HRA Projects  9980 Useable Capital Receipts 9710 MRA Reserve 9727 New Homes Bonus (HRA) 9980 UCR 1:4:1 replacement homes 9990 Renewable energy EMR 9990 Housing Maintenance Fund 9990 Affordable rents surplus EMR 9990 HRA EMR 9704 Home England Grant		223,000	103,94
Total General Fund Pro  HRA Projects  9980 Useable Capital Receipts 9710 MRA Reserve 9727 New Homes Bonus (HRA) 9980 UCR 1:4:1 replacement homes 9990 Renewable energy EMR 9990 Housing Maintenance Fund 9990 Affordable rents surplus EMR 9990 HRA EMR 9704 Home England Grant		555,000	132,00
HRA Projects  9980 9710 MRA Reserve 9727 New Homes Bonus (HRA) 9980 UCR 1:4:1 replacement homes 9990 Renewable energy EMR 9990 Housing Maintenance Fund 9990 Affordable rents surplus EMR 9990 HRA EMR 9704 Home England Grant		335,000	132,00
9980 Useable Capital Receipts 9710 MRA Reserve 9727 New Homes Bonus (HRA) 9980 UCR 1:4:1 replacement homes 9990 Renewable energy EMR 9990 Housing Maintenance Fund 9990 Affordable rents surplus EMR 9990 HRA EMR 9704 Home England Grant	ojects	23,333,000	8,191,73
9710 MRA Reserve 9727 New Homes Bonus (HRA) 9980 UCR 1:4:1 replacement homes 9990 Renewable energy EMR 9990 Housing Maintenance Fund 9990 Affordable rents surplus EMR 9990 HRA EMR 9704 Home England Grant			
9727 New Homes Bonus (HRA) 9980 UCR 1:4:1 replacement homes 9990 Renewable energy EMR 9990 Housing Maintenance Fund 9990 Affordable rents surplus EMR 9990 HRA EMR 9704 Home England Grant		693,000	286,47
9980 UCR 1:4:1 replacement homes 9990 Renewable energy EMR 9990 Housing Maintenance Fund 9990 Affordable rents surplus EMR 9990 HRA EMR 9704 Home England Grant		2,285,000	1,984,38
9990 Renewable energy EMR 9990 Housing Maintenance Fund 9990 Affordable rents surplus EMR 9990 HRA EMR 9704 Home England Grant		42,000	
9990 Housing Maintenance Fund 9990 Affordable rents surplus EMR 9990 HRA EMR 9704 Home England Grant		1,020,000	142,24
9990 Affordable rents surplus EMR 9990 HRA EMR 9704 Home England Grant		250,000	40,69
9990 HRA EMR 9704 Home England Grant		4,098,000	746,33
9704 Home England Grant		72,000	72,00
		25,000	
9942 PWLB Borrowing		733,000	733,51
		2,642,000	
Total UDA Projecto		44 960 000	4.005.04
Total HRA Projects		11,860,000	4,005,64

## Agenda Item 11

#### Mid Devon District Council -- Climate Handbook

To accompany MDDC's climate action plan, we are creating a 'climate handbook'. The aim is to lay out the background that informs our work, as well as the thematic areas that will need attention if we are to achieve net zero by 2030. We hope that this handbook can be used in the following ways:

- For Council staff who are seeking guidance on how the climate emergency affects their work, and on the opportunities for collaboration, efficiencies and change.
- For elected Councillors who want to familiarise themselves with 1) the facts on the climate emergency, 2) the existing efforts to tackle it, and 3) areas for MDDC intervention.
- For members of the public who want to understand MDDC's approach, and who want to find resources and opportunities to engage and partner on efforts to reach net zero.

#### **Draft contents:**

#### What net zero carbon means

- The challenge of decarbonising
- o Why now?
- The 'scopes' of emissions
- Working as a partner with the wider District

#### How MDDC's work links to other plans:

- o Other plans including national plans, the Devon Carbon Plan, and GESP
- o The unique Mid Devon context, opportunities and challenges

#### Getting our own house in order

- Internal structures and processes
- Developing a decision-making tool
- Climate training
- Housing
- Planning
- Land and other assets
- Energy
- o Transport
- Procurement
- Finance
- Communication and engagement

#### • The wider District

- Tree planting
- Food and farming (touching on e.g. the RSA food, farming & countryside commission; NFU zero carbon 2040 report; and local food hubs)
- Business (including business toolkit)
- Biodiversity
- Transport
- Climate & biodiversity grants
- Lobbying
- o Mapping District partners: community groups, business, town & parish councils
- Next steps / key interventions to enable MDDC to achieve net zero by 2030
- Signposting resources for District partners
- Funding: increasing efficiencies, and finding additional investment
- The other benefits and opportunities in achieving net zero by 2030



#### **ENVIRONMENT PDG** 14 JULY 2020:

#### PERFORMANCE AND RISK REPORT

Cabinet Members Cllr Luke Taylor and Cllr Elizabeth Wainwright

Responsible Officer Catherine Yandle, Group Manager for Performance,

Governance and Data Security

**Reason for Report:** To provide Members with an update on performance against the Corporate Plan and local service targets for 2020-21 as well as providing an update on the key business risks.

**RECOMMENDATION(S):** That the PDG reviews the Performance Indicators and Risks that are outlined in this report and feeds back any areas of concern to the Cabinet.

**Relationship to Corporate Plan:** Corporate Plan priorities and targets are effectively maintained through the use of appropriate performance indicators and regular monitoring.

Financial Implications: None identified

Legal Implications: None identified

**Risk Assessment:** If performance is not monitored we may fail to meet our corporate and local service plan targets or to take appropriate corrective action where necessary. If key business risks are not identified and monitored they cannot be mitigated effectively.

**Equality Impact Assessment**: No equality issues identified for this report.

**Impact on Climate Change**: This PDG has been tasked with considering the Council's own policy response(s) to the Climate Change Declaration made at Full Council on 26 June 2019.

#### 1.0 Introduction

- 1.1 Appendix 1 provides Members with details of performance against the Corporate Plan and local service targets for the 2020-21 financial year. The PDG is invited to suggest measures they would like to see included in the future for consideration.
- 1.2 Appendix 2 shows the section of the Corporate Risk Register which relates to the Environment Portfolio. See 3.0 below.
- 1.3 Appendix 3 shows the profile of all risks for the Environment at present.
- 1.4 All appendices are produced from the corporate Service Performance And Risk management system (SPAR).

#### 2.0 Performance

#### **Environment**

2.1 Regarding the Corporate Plan Aim: Increase recycling and reduce the amount of waste; all the waste KPIs on Appendix 1 are better than target except the residual waste per household. Covid 19 has had an impact on the amount of waste created by households, the increase per household was 2.53% compared to the same period last year. These figures have yet to be verified by DCC as is usual.

#### **Climate Change**

- 2.2 The Council are part of the tactical group for the Devon-wide carbon plan; Devon Climate Emergency (DCE). The group met most recently on 9 June 2020. DCE put out a call for evidence to contribute to the Devon Carbon Plan the group received almost 900 submissions, mostly from individuals. Some of the suggestions have been reviewed and incorporated into our own emerging plan and others will need to be discussed as part of our Net Zero Advisory Group (NZAG) and our "Mid Devon Climate Conversations".
- 2.3 NZAG: This has been set up following Cabinet approval at its meeting on the 23 April 2020. Terms of reference will be progressed for the group, membership has been confirmed and the first meeting took place on 25 June.
- 2.4 When benchmarking information is available it is included.

#### 3.0 Risk

- 3.1 Risk reports to committees include strategic risks with a current score of 10 or more in accordance with the Risk and Opportunity Management Strategy. (See Appendix 2)
- 3.2 Operational risk assessments are job specific and flow through to safe systems of work. These risks go to the Health and Safety Committee biannually with escalation to committees where serious concerns are raised.
- 3.3 The Corporate Risk Register is regularly reviewed by Group Managers and Leadership Team and updated as required.

#### 4.0 Conclusion and Recommendation

4.1 That the PDG reviews the performance indicators and risks for 2020-21 that are outlined in this report and feeds back any areas of concern to the Cabinet.

**Contact for more Information:** Catherine Yandle, Group Manager for Performance, Governance and Data Security ext. 4975

**Circulation of the Report**: Leadership Team and Cabinet Members

#### **Corporate Plan PI Report Environment**

Monthly report for 2020-2021
Arranged by Aims
Filtered by Aim: Priorities Environment
For MDDC - Services

Key to Performance Status:

Performance Indicators:

No Data

Well below target

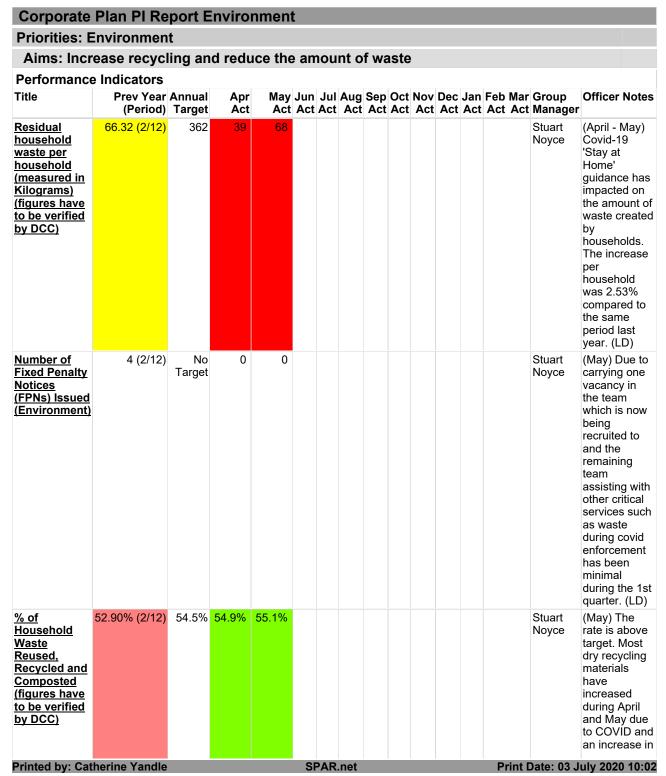
Below target

On target

Above target

Well above target

\* indicates that an entity is linked to the Aim by its parent Service



Corporate Plan PI Report Environment														
<b>Priorities: E</b>	Priorities: Environment													
Aims: Incr	ease recyc	ing an	d redu	ice the	an	nou	nt o	f wa	ste					
Performance	Performance Indicators													
Title	Prev Year (Period)												Group Manager	Officer Notes
Number of	10,102 (2/12)		10,007	10.837									Stuart	GW customers has been seen. However there has also been an increase in residual waste so recycling rates are similar to the same period last year. (LD) (May) An
Households on Chargeable Garden Waste	10,102 (2/12)		10,007	10,037									Noyce	(May) All increase of 830 customers since March 2019. A reflection of the 'stay at home' guidance. (LD)
% of missed collections reported (refuse and organic waste)	0.01% (2/12)	0.03%	0.01%	0.02%									Stuart Noyce	(May) Remaining within target (LD)
% of Missed Collections logged (recycling)	0.02% (2/12)	0.03%	0.03%	0.03%									Stuart Noyce	(May) Remaining on target for the year to date (LD)

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## **Environment PDG Risk Management Report - Appendix 2**

Report for 2020-2021 For Environment - CIIr Luke Taylor Portfolio Filtered by Flag:Include: \* Corporate Risk Register

For MDDC - Services

Filtered by Performance Status: Exclude Risk Status: Low Not Including Risk Child Projects records, Including Mitigating Action records

Key to Performance Status:

Mitigating Action:

Milestone Missed

Behind schedule

In progress

Completed and evaluated

No Data available

Risks: No Data (0+) High (15+) Medium (6+)

Low (1+)

## **Environment PDG Risk Management Report - Appendix 2**

Risk: Climate Change Declaration The implications to the Council's strategic, budget and medium term financial plans are not yet fully explored and understood. This introduces an increased level of uncertainty. Impact of climate change on the financial viability of the Council.

Service: Governance
Mitigating Action record

	_	Mitigating Action	Info	Responsible Person	Date Identified	Last Review Date	Current Effectiveness of Actions
a		Cabinet Member for Climate Change	Was appointed in January 2020 with specific responsibility for the climate change agenda.	Catherine Yandle	17/02/2020	18/05/2020	Fully effective(1)
	n progress	Consideration by the Environment PDG	This PDG has been tasked with considering the Council's own policy response(s) to the Climate Change Declaration made at Full Council on 26 June 2019.	Catherine Yandle	19/07/2019	18/05/2020	Positive(2)

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Page 63

Print Date: 26 June 2020 15:13

Environment PDG Risk Management Report - Appendix 2										
Mitigating	Action record	ls	_							
Mitigation Status	Mitigating Action	Info	Responsible Person	Date Identified	Last Review Date	Current Effectiveness of Actions				
In progress	Devon Climate Emergency – Tactical Group	MDDC are part of the tactical group for the climate emergency that has strategic links to our own plans. The group met most recently on 6 May 2020.	Catherine Yandle	18/05/2020	18/05/2020	Positive(2)				
In progress	Net Zero Advisory Group	This was approved by Cabinet on 23 April terms of reference to be progressed for the group, membership confirmed and a date of the first meeting to be scheduled.	Catherine Yandle	18/05/2020	18/05/2020	Positive(2)				
(20)		Current Risk S High	Severity: 5 - V	ery Curr High	ent Risk Like	elihood: 4 -				

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## **Environment PDG Risk Management Report - Appendix 2**

Risk: ST-Reduction in Garden Waste Customers Loss of income; reduction in recycling rate **Service: Street Scene Services Mitigating Action records** Mitigation Mitigating Info Responsible Date Last Current **Status** Action Person Identified Review **Effectiveness** of Actions **Date** Completed Reminder to 06/06/2019 **05/07/2019** Fully To Lorraine maintain Durrant effective(1) and renew evaluated correspendence the existing customer base Completed Social media 06/06/2019 **05/07/2019** Fully To ensure Lorraine compaigns & effective(1) and that Durrant evaluated publicity information about the garden waste service reaches as many residents as possible **Current Status: Medium** Current Risk Likelihood: 3 -Current Risk Severity: 4 -(12)High Medium Service Manager: Stuart Noyce

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# **Risk Matrix Environment Appendix 3**

# Report Filtered by Service: Grounds Maintenance, Street Scene Services Current settings

				Risk Severity	/	
		1 - Very Low	2 - Low	3 - Medium	4 - High	5 - Very High
	1 - Very Low	1 Risk	5 Risks	4 Risks	2 Risks	2 Risks
bd	2 - Low	No Risks	1 Risk	4 Risks	4 Risks	6 Risks
ikelihood	3 - Medium	No Risks	No Risks	2 Risks	1 Risk	No Risks
Ë	4 - High	No Risks	No Risks	No Risks	No Risks	No Risks
Risk	5 - Very High	No Risks	No Risks	No Risks	No Risks	No Risks

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